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Introduction and promotion



Southampton City Council conducted a survey with residents of Southampton on the Cost of Living. The aim was to understand residents' views and situations on a variety of topics, including heating your home, food habits, financial situations and personal well-being.

The results of this survey will help us to gather views and baseline around the current Cost of Living crisis, to baseline against the Office of National Statistics (ONS) Opinions and Lifestyle survey, and gather more insight on food insecurity across the city.

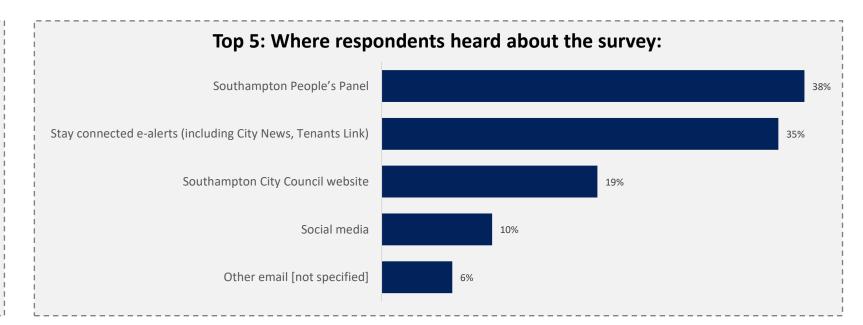
Survey fieldwork ran between 16 January – 05 February 2023.

When comparing Southampton survey results to other national datasets, it is important to note that there may be methodological differences between them. The Southampton survey was self selecting and specifically about the Cost of Living.

All survey results presented are weighted to the Southampton population (using Mosaic Groups), to ensure results are as representative as possible.

In total, we heard from 4157 people through promotion across;

- E-alerts
- People's Panel
- The website
- Social media
- Libraries
- Family hubs
- Tenant participation
- Gateway
- In-person events
- Shared with businesses and organisations







Headlines



1. The Cost of Living is in the forefront of people's minds.



The top 3 issues facing the UK that Southampton residents are concerned about (in order);

The Cost of Living

The NHS

The economy.

85% of respondents told us that they are [either fairly of very] worried about rising costs of living.



This is 12 percentage points higher than the national comparison (73%).



45% of respondents told us they are **very worried**.

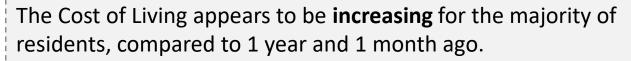
Groups selecting very worried to the highest extent were*;

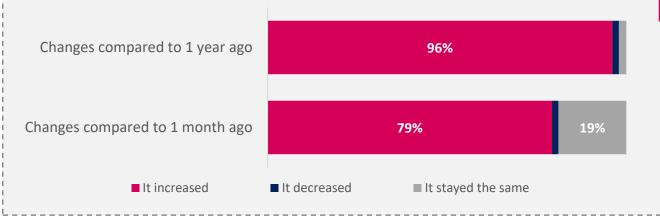
- Respondents who find it difficult on their household finances (94%)
- Those who are food insecure (76%)
- Mosaic Group K; Municipal Tenants (67%)
- Those in social rented accommodation (66%)
- Younger ages; particularly 25 34 (56%)



2. Most have experienced increases in costs.

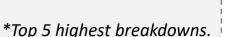


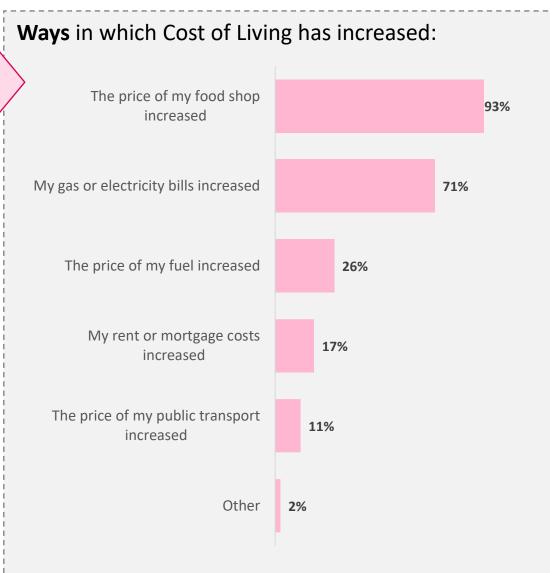




Cost of Living increases in the past month are highest in*;

- Respondents whose household finances are difficult (93%)
- Those classed as food insecure (90%)
- Those in social rented accommodation (86%)
- Younger ages; particularly 18 24 (84%)
- Those in private rented accommodation (83%)



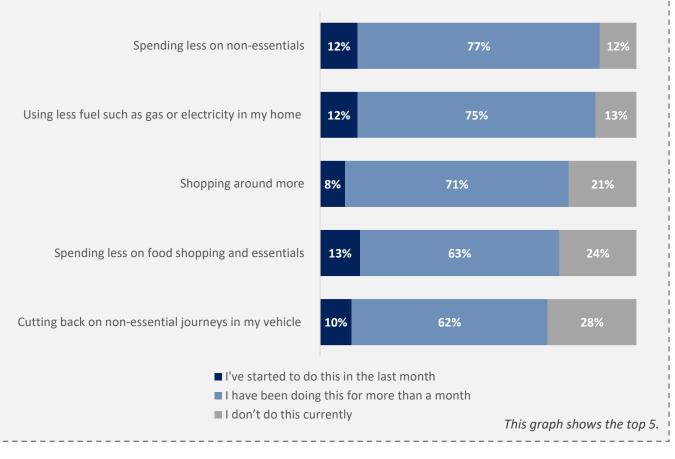




3. Most are making changes as a result of Cost of Living increases.



Most common actions residents are taking as a result of Cost of Living increases include:



Respondents who told us that they are making the most changes as a result of their Cost of Living increases are (in order)*;

- Those finding household finances difficult
- Those who are classified as food insecure
- Renters (both social and private)
- Younger ages; particularly 18 34



^{*}Top 4 highest breakdowns.



4. Over a third of respondents are both worried about heating and uncomfortable with the temperature in their home.



71% of respondents are **worried about keeping their home** warm over winter.

This is **20 percentage points higher** than national average.



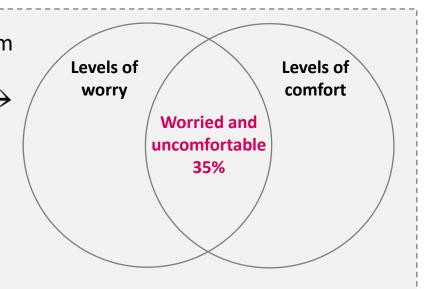
38% of respondents said the temperature of their home is **uncomfortable**, with **45%** saying it is **comfortable**.

Combined, 35% of respondents are both worried about keeping their homes warm

and uncomfortable with the temperature in their homes.

This is highest in*;

- Those whose finances are difficult (73%)
- Those who are food insecure (58%)
- Private renters (51%)
- Those with 3+ children in the home (50%).



Almost 4/5 of survey respondents told us that they are reducing their use of heating.

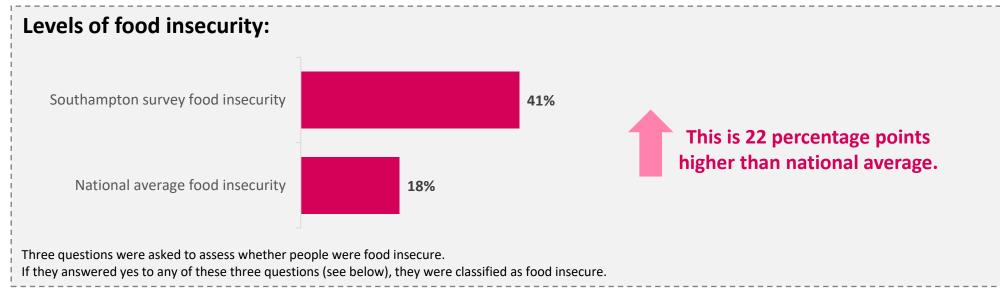


^{*}Highest 4 breakdowns



5. Reported food insecurity is considerably higher than the national average.





Not eaten for a whole day Had smaller meals / skipped meals **Hungry but not eaten** Southampton Southampton Southampton **Food Foundation Food Foundation Food Foundation** survey survey survey Had smaller meals / Had smaller meals / Hungry, but not Hungry, but not Not eaten for a Not eaten for a skipped meals skipped meals eaten eaten whole day whole day 18% 22% 39% 11% 12% 6% 1.1 1.1 11 Southampton reported 22 percentage Southampton reported **11 percentage** Southampton reported 6 percentage points higher than national average. points higher than national average. points higher than national average.

Respondents that showed higher levels of food insecurity (compared to the average of 41%) includes*;

- Those with difficulties on household finances (89%)
- Mosaic group **K (71%)**
- Those with 3 + children in the home (71%)
- Social renters (69%)
- Younger ages,
 particularly 18 24
 (64%)

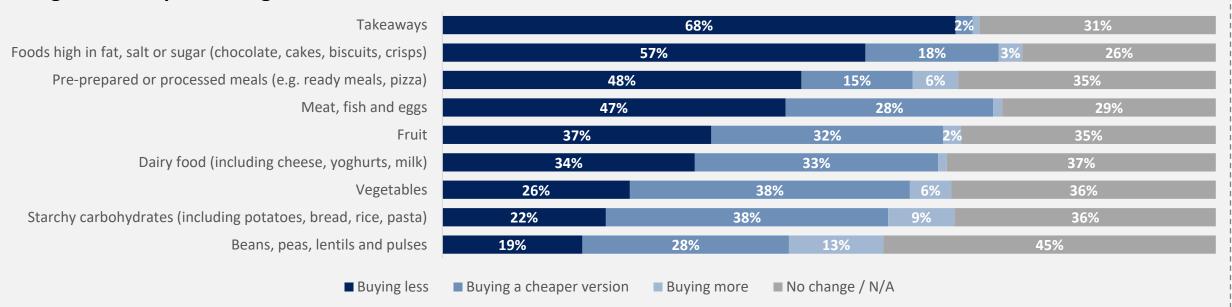
*Hiahest 5 breakdowns



6. Over half of respondents have said that they have changed their purchasing habits for each food group.



Changes in food purchasing habits:



Cutting back on purchases of fruit and vegetables

The Food Foundation reported that nationally, households who are food insecure are cutting back on their purchases of fruit and vegetables more than households who are food secure. Southampton results show a similar pattern.

Other groups cutting back more on purchases of fruit and vegetables include (in order);



Respondents whose household finances are difficult, those with 3+ children in the home, renters (particularly social), disabled respondents and **younger** ages (particularly those aged 25 – 34).



37%

Buying less vegetables

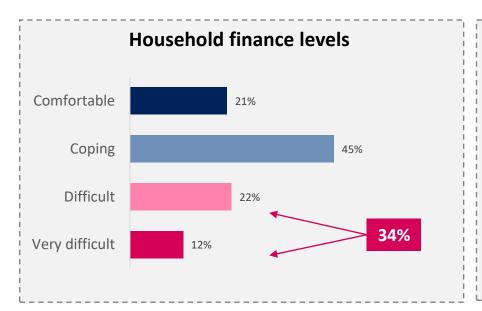
26%

Southampton food insecure Buying less fruit 62% Buying less vegetables 48%



7. Despite people making a lot of changes, household finances are still under strain.





3/4 respondents told us that they are unable to build up any savings currently.



Difficult levels of household finances appear to be higher (compared to an average of 34%) in respondents who are*;

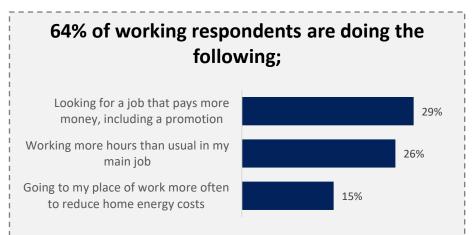
- Those classed as food insecure (65%)
- Those with 3+ children in the home (64%)
- Social renters (60%)
- Mosaic group K (60%)

... Because of these financial strains, respondents;

Can't take financial shocks

55% of Southampton survey respondents said that they would be **unable to afford an unexpected, but necessary, expense of £850.**

This is **24 percentage points higher** than national average.



^{*}Highest 4 breakdowns



8. Reported wellbeing is below average compared to national averages.



Life satisfaction

(Where 0 is not at all, and 10 is completely)

Southampton mean Life satisfaction

5.2

ONS mean

Life satisfaction

6.8

Southampton life satisfaction mean is **1.6 points lower** than national average.

Happiness

(Where 0 is not at all, and 10 is completely)

Things done in life being worthwhile

(Where 0 is not at all, and 10 is completely)

Southampton mean

Worthiness 5.7

ONS mean

Worthiness

7.2

Southampton worthiness mean is **1.5 points** lower than national average.

Anxiety

(Where 0 is not at all, and 10 is completely)

Southampton mean

Anxiety

4.8

ONS mean

Anxiety

4.1

Southampton anxiety mean is **1.4 points**higher than national average.

Lower wellbeing scores were highest in respondents who (in order);

- Those whose finances are difficult
- Respondents classed as food insecure
- Those who are disabled
- Social renters



mean
Happiness
5.4

Southampton

ONS mean

Happiness

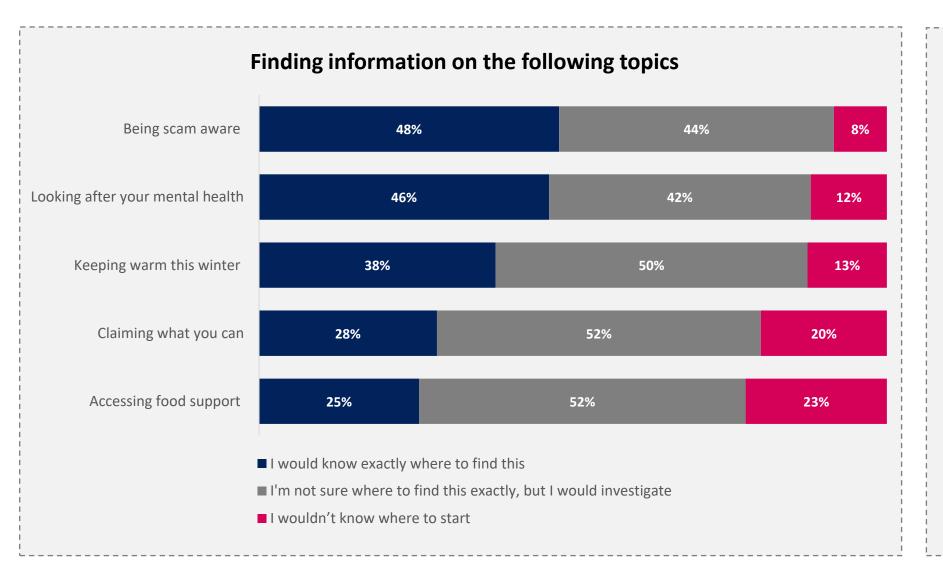
6.8

Southampton worthiness mean is **1.4 points**lower than national average.



9. 'Claiming what you can' and 'accessing food support' are the two areas that people need most support accessing.





Respondents who wouldn't know where to the start finding information on these topics to the highest extent include;

- Those whose finances are difficult
- Respondents classed as food insecure
- Younger ages (particularly those aged 18 – 24)
- Ethnic minority groups
- Respondents in **SO14**



10. Throughout the whole survey, particular groups frequently present as being more affected than others.



Younger age groups (particularly those aged 25 – 34)

Females 🖺 🛱

Those with a disability 🖺

Ethnic minority groups

Respondents living with SO14 (1)

Those who rent their homes (particularly social renters)

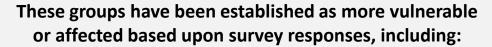
Those with children (particularly those with 3+ children) 🛍

Those struggling with their current household finances

Those who are classed as food insecure

Those with less bedrooms in the house

Mosaic group K (Municipal Tenants)



- Higher levels of Cost of Living increases
- Higher levels of difficulty with current household finances
- Lower extent of building up savings
- Lower extent of ability to afford unexpected expenses
- Higher levels of food insecurity
- Higher levels of changing food purchasing habits (including buying less and cheaper versions)
- · Higher extent of worries about keeping home warm over winter
- Lower levels of feeling a comfortable temperature in the home
- Lower levels of wellbeing (including life satisfaction, worthiness, happiness and higher levels of anxiety)



11. Throughout the whole survey, Southampton reports worse than national figures.



For **every question** we could benchmark against a national average, Southampton survey figures reported worse.

These show some of the highest differences compared to their national averages.

Could your household afford to pay an unexpected, but necessary, expense of £850?

Southampton

Unable to afford an unexpected, expense of £850

55%

ONS average

Unable to afford an unexpected, expense of £850

31%

Those unable to afford financial shock in Southampton is **24 percentage points higher** than national average.

In the past two weeks, how worried or unworried have you been about keeping warm in your home over winter?

Southampton Worried

71%

Not worried 17%

ONS average
Worried
51%

Not worried

21%

Southampton worries about keeping the home warm are **20 percentage points higher** than national average.

Life satisfaction (Where 0 is not at all, and 10 is completely)

Southampton mean

Life satisfaction

5.2

ONS mean

Life satisfaction

6.8

Southampton life satisfaction mean is **1.6 points lower** than national average.

Levels of food insecurity overall

Southampton survey

Food insecure

41%

National average

Food insecure

18%

Southampton survey levels of food insecurity is **22 percentage points higher** than national average.





Full results appendix slides





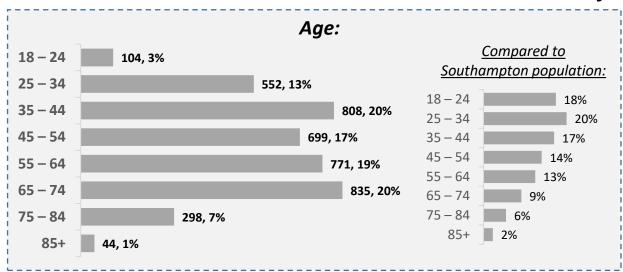
About the respondents

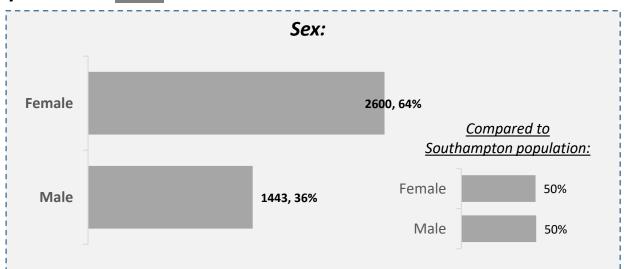


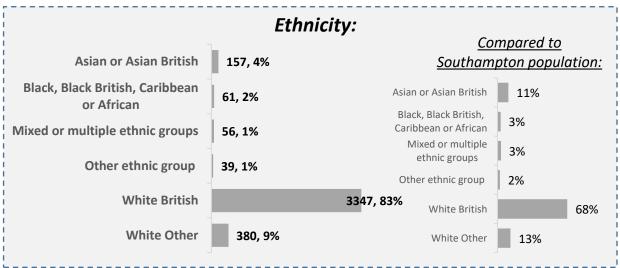
About the respondents

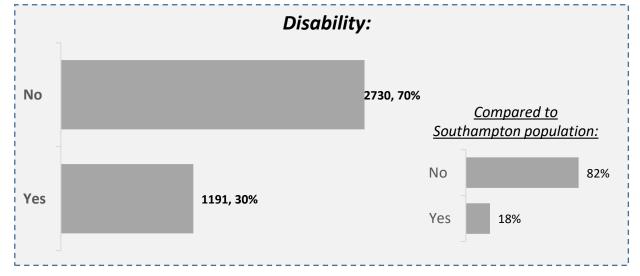


Total number of respondents: 4157







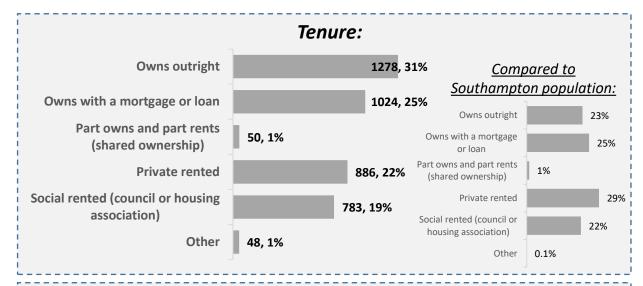


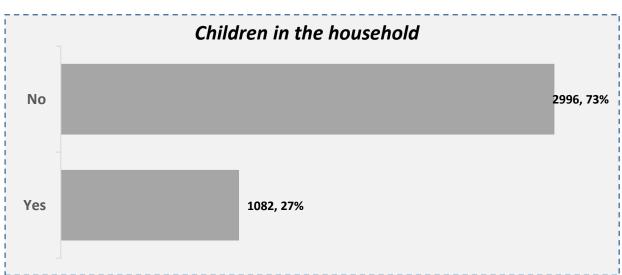
Graphs show survey respondent count, percentage.

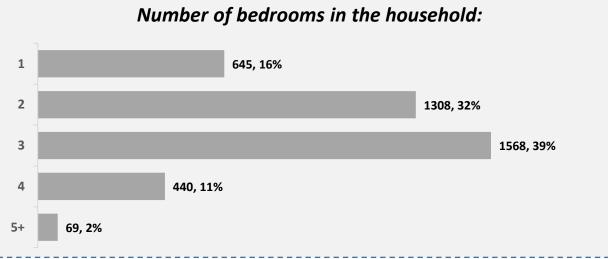


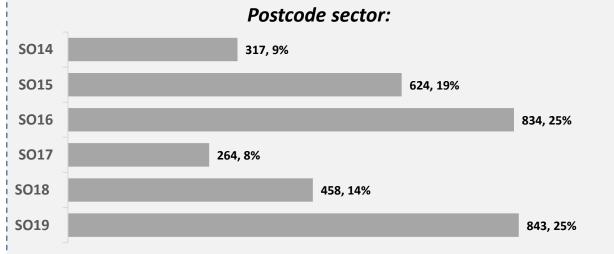
About the respondents











Graphs show survey respondent count, percentage.

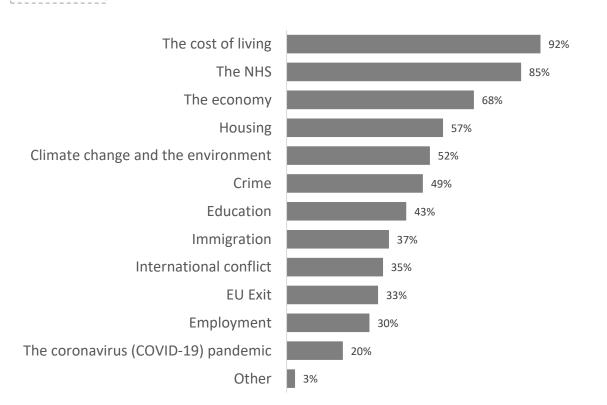


Important issues in the UK



Question: What do you think are important issues facing the UK today? (Multiple choice)

Overall:

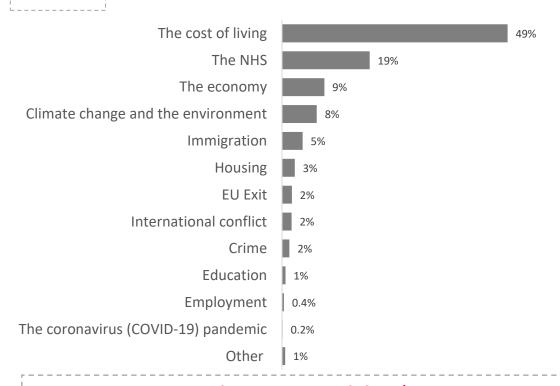


...Comparison with ONS national data*

Compared to ONS national data, Southampton residents have **the same top 3 and bottom 3 worries.**

*A recent addition was added to the ONS Survey during fieldwork. As a result, 'Industrial action' was not included in the Southampton Cost of Living survey. **Question:** Of these, which do you think is the most important issue facing the UK today?

Overall:



...Comparison with ONS national data*

Compared to ONS national data, Southampton results match the top 3 most important issues.

*A recent addition was added to the ONS Survey during fieldwork. As a result, 'Industrial action' was not included in the Southampton Cost of Living survey.





Recent changes

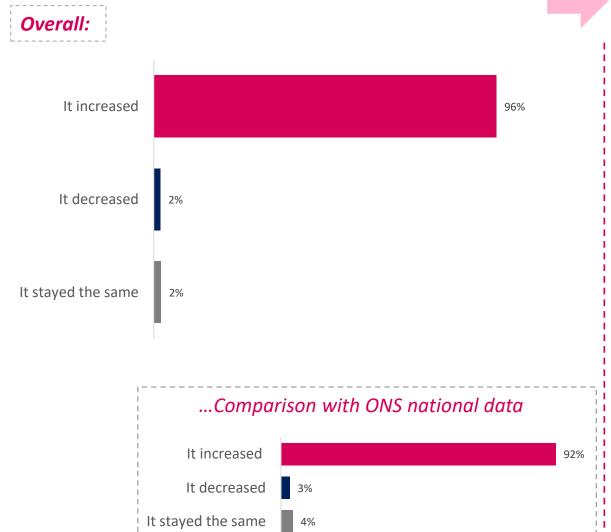


Cost of Living changes in the past year



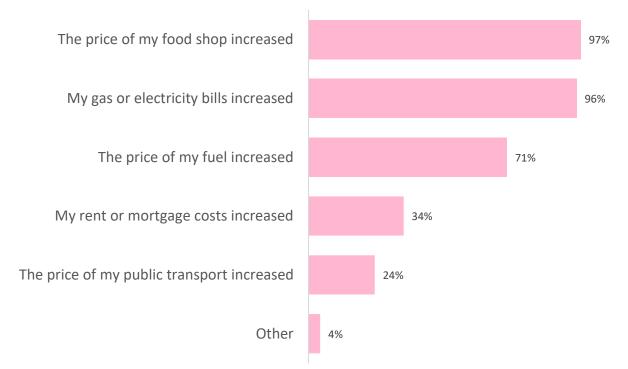
Question: Compared to <u>a year ago</u>, has your

Cost of Living changed?



Question: Compared to <u>a year ago</u>, in which ways did your Cost of Living increase?





...Comparison with ONS national data*

Compared to ONS national data, Southampton results match the top three Cost of Living increases compared to a year ago.

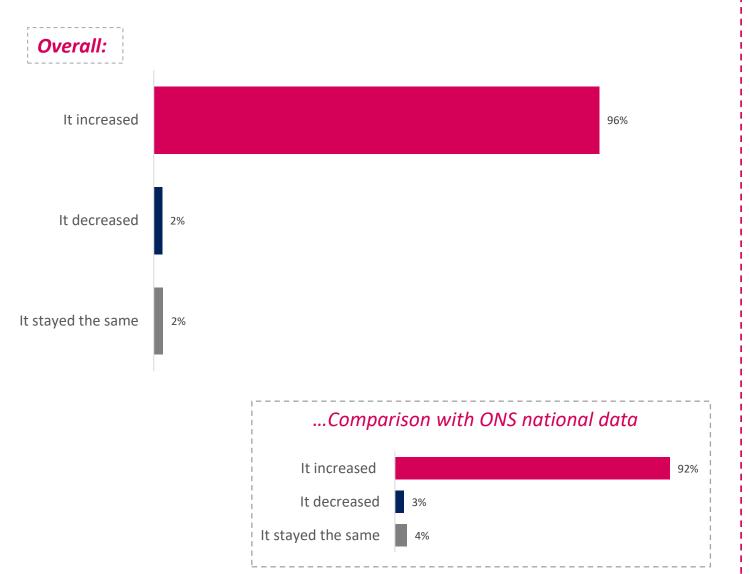
*A recent addition was added to the ONS Survey during fieldwork. As a result, 'The price of childcare or other care costs increased' was not included in the Southampton Cost of Living survey.

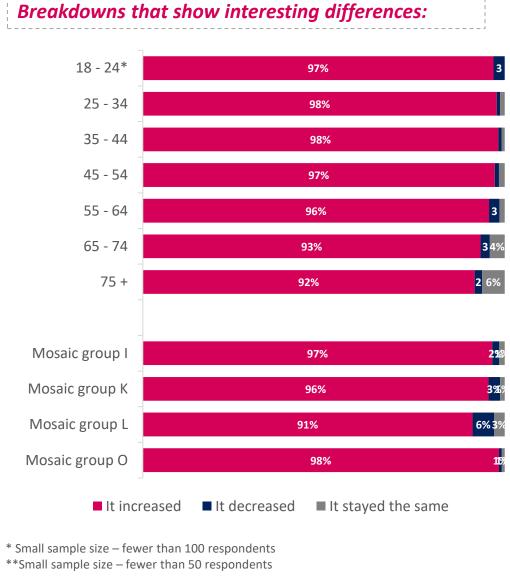


Cost of Living changes in the past year



Question: Compared to a year ago, has your Cost of Living changed?



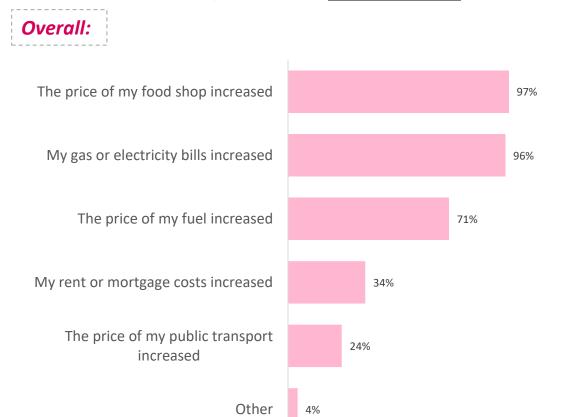




Cost of Living changes in the past year



Question: Compared to a year ago, in which ways did your Cost of Living increase?

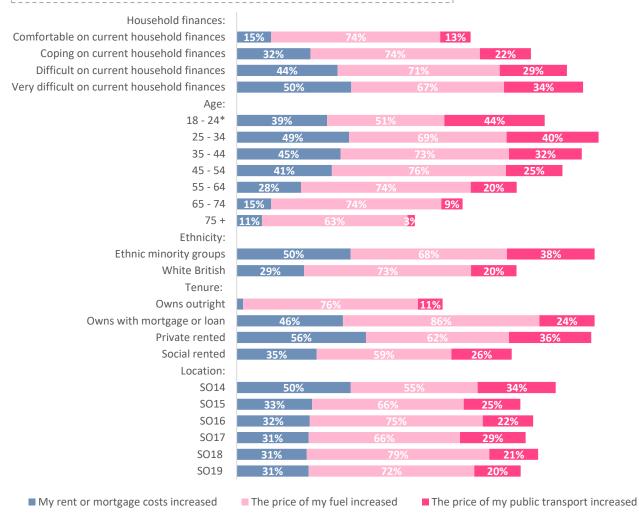


...Comparison with ONS national data

Compared to ONS national data, Southampton results match the top three Cost of Living increases compared to a year ago.

*A recent addition was added to the ONS Survey during fieldwork. As a result, 'The price of childcare or other care costs increased' was not included in the Southampton Cost of Living survey.

Breakdowns that show interesting differences:



^{*} Small sample size – fewer than 100 respondents

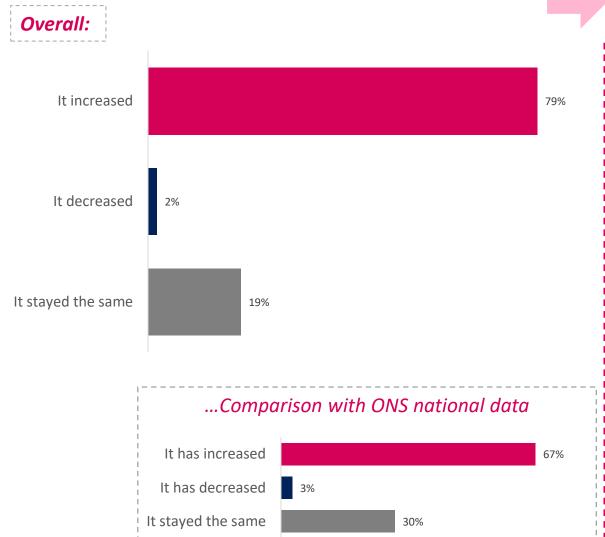
^{**}Small sample size – fewer than 50 respondents



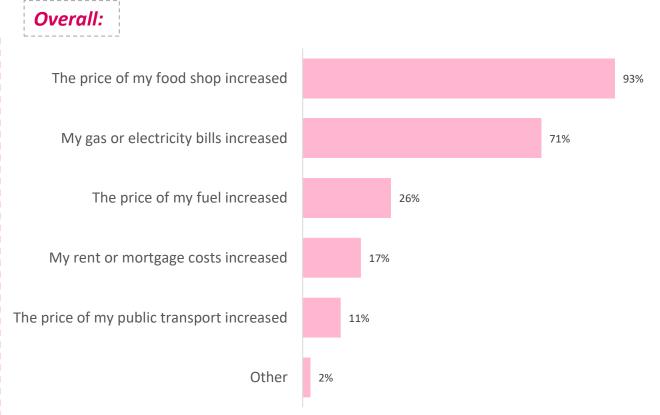
Cost of Living changes in the past month



Question: Compared to <u>a month ago</u>, has your Cost of Living changed?



Question: Compared to <u>a month ago</u>, in which ways did your Cost of Living increase?



...Comparison with ONS national data*

Compared to ONS national data, Southampton results **match the same order of Cost of Living increases** in the last month.

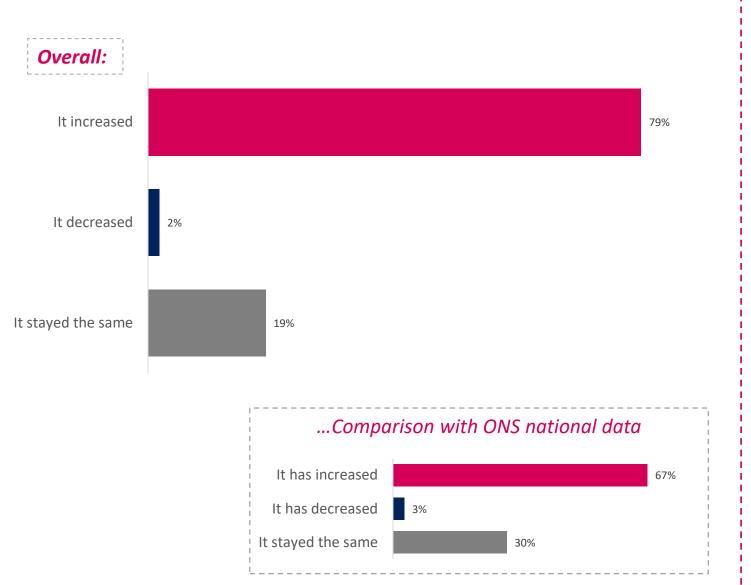
*A recent addition was added to the ONS Survey during fieldwork. As a result, 'The price of childcare or other care costs increased' was not included in the Southampton Cost of Living survey.

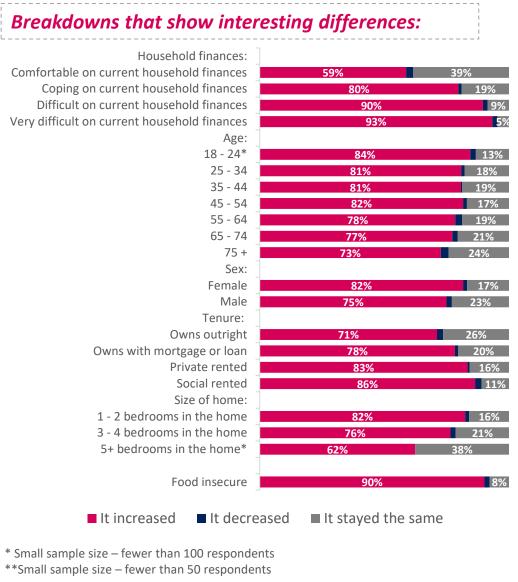


Cost of Living changes in the past month



Question: Compared to a month ago, has your Cost of Living changed?



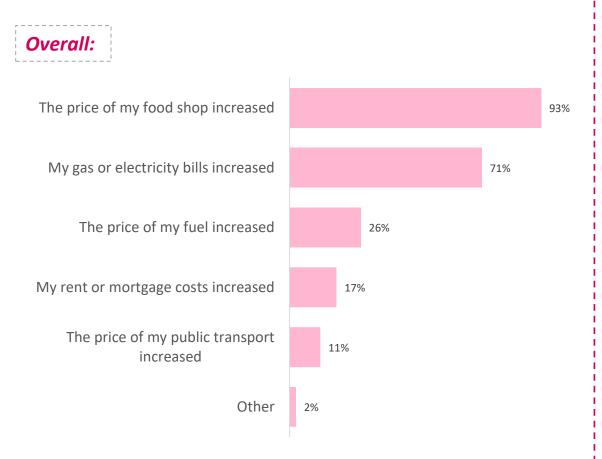




Cost of Living changes in the past month



Question: Compared to a month ago, in which ways did your Cost of Living increase?

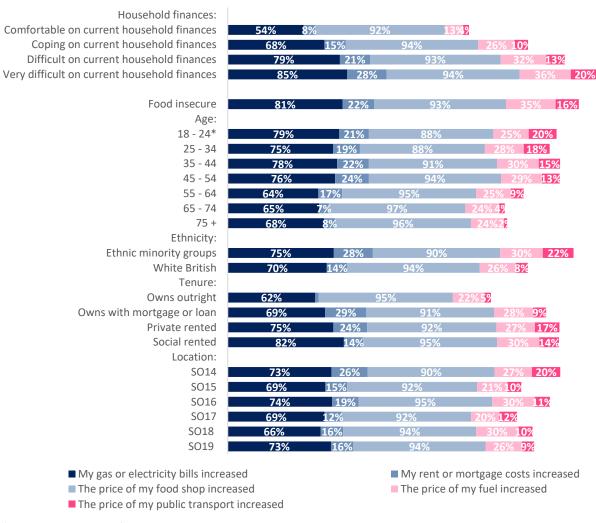


...Comparison with ONS national data*

Compared to ONS national data, Southampton results match the same order of Cost of Living increases in the last month.

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Breakdowns that show interesting differences:



^{*} Small sample size – fewer than 100 respondents

^{**}Small sample size – fewer than 50 respondents

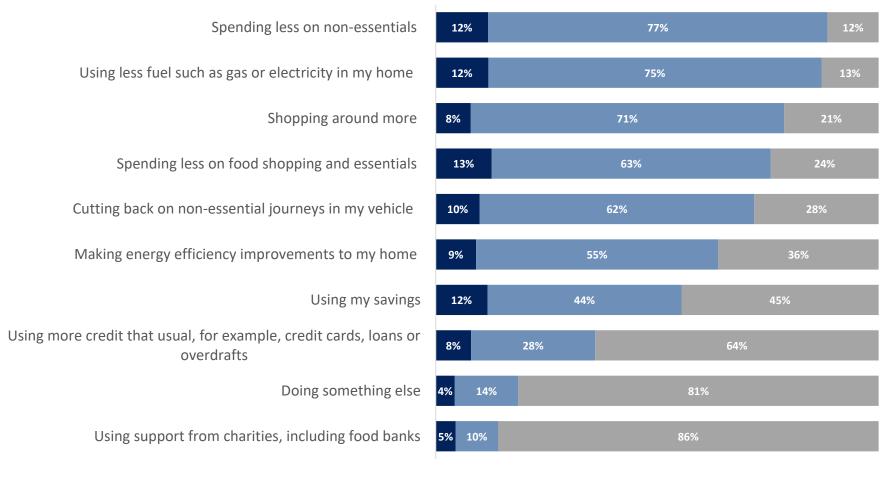


Actions taken due to increases



Question: Which of these, if any, are you doing because of the increases in the Cost of Living?





...Comparison with ONS national data

Compared to ONS national data, Southampton results **matches a similar pattern** of actions taken due to increases in costs of living, from highest to lowest.

■ I've started to do this in the last month ■ I have been doing this for more than a month ■ I don't do this currently

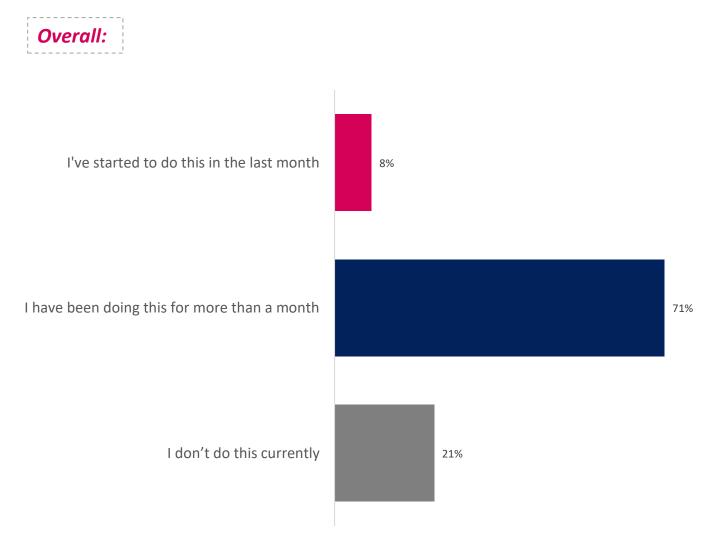


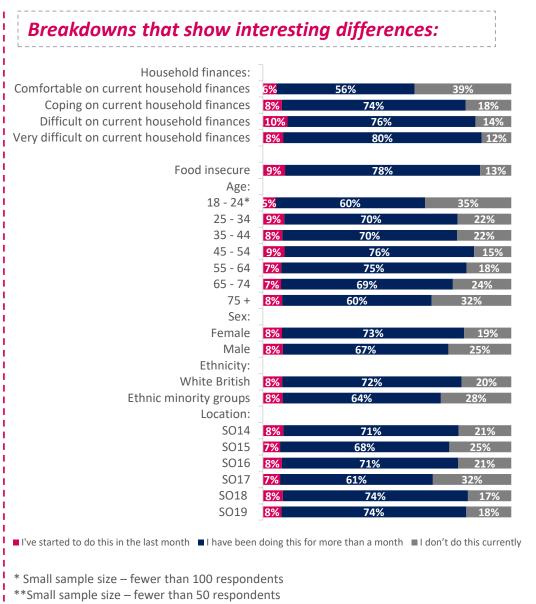
Shopping around more



Question: Which of these, if any, are you doing because of the increases in the Cost of Living?

Shopping around more





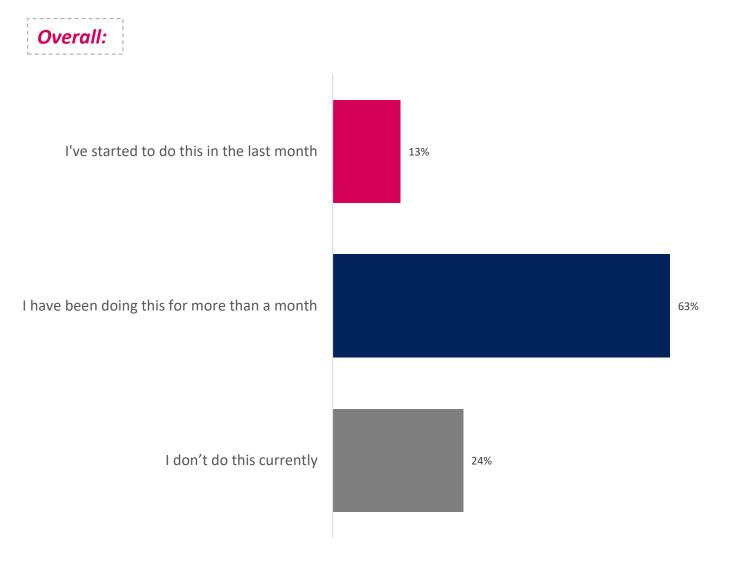


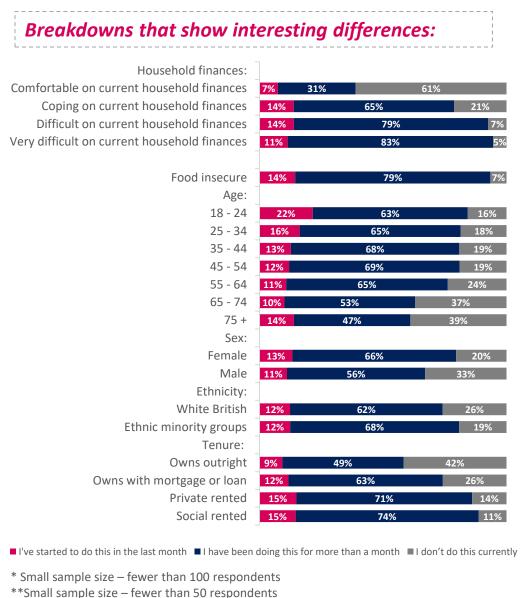
Spending less on food shopping and essentials



Question: Which of these, if any, are you doing because of the increases in the Cost of Living?

Spending less on food shopping and essentials





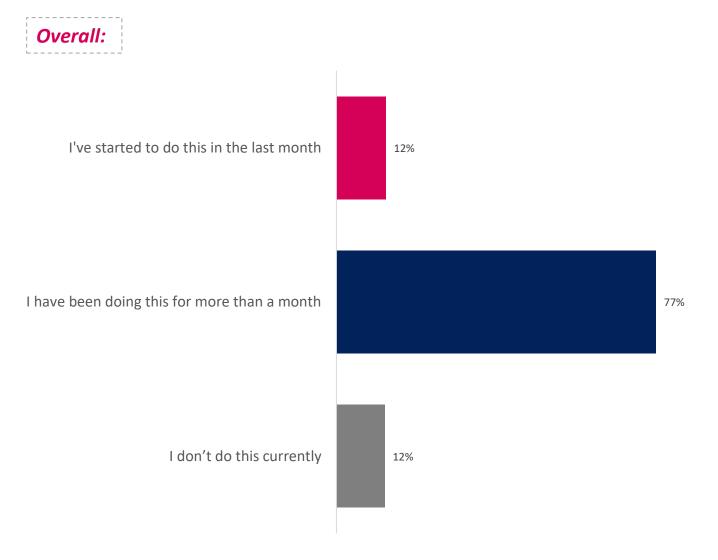


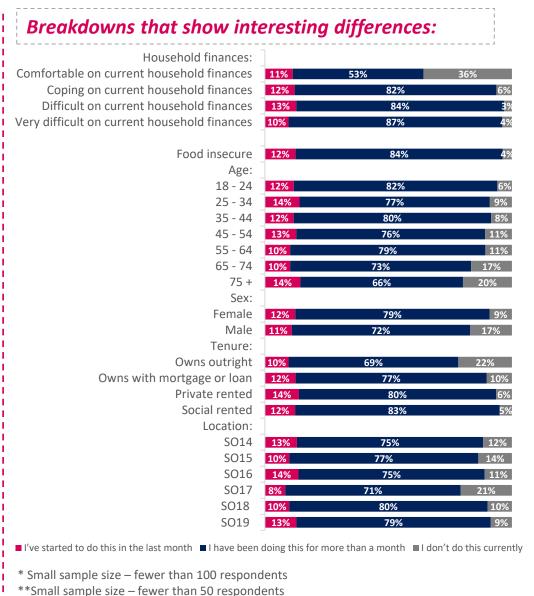
Spending less on non-essentials



Question: Which of these, if any, are you doing because of the increases in the Cost of Living?

Spending less on non-essentials





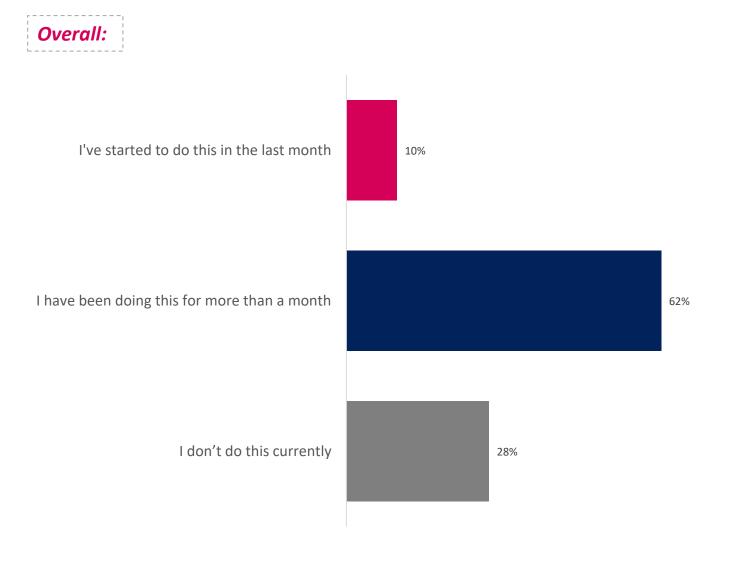


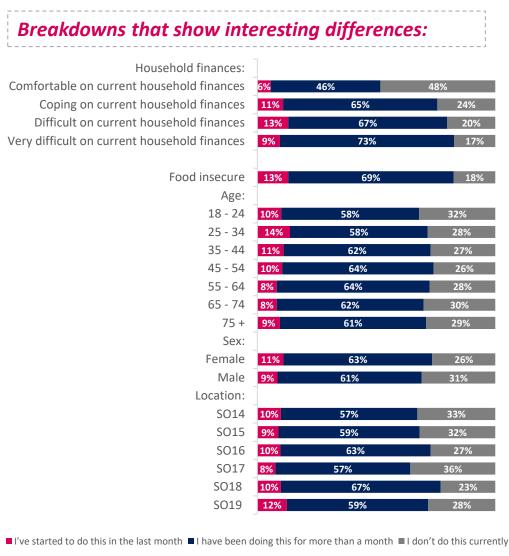
Cutting back on non-essential journeys in my vehicle



Question: Which of these, if any, are you doing because of the increases in the Cost of Living?

Cutting back on non-essential journeys in my vehicle





^{*} Small sample size – fewer than 100 respondents

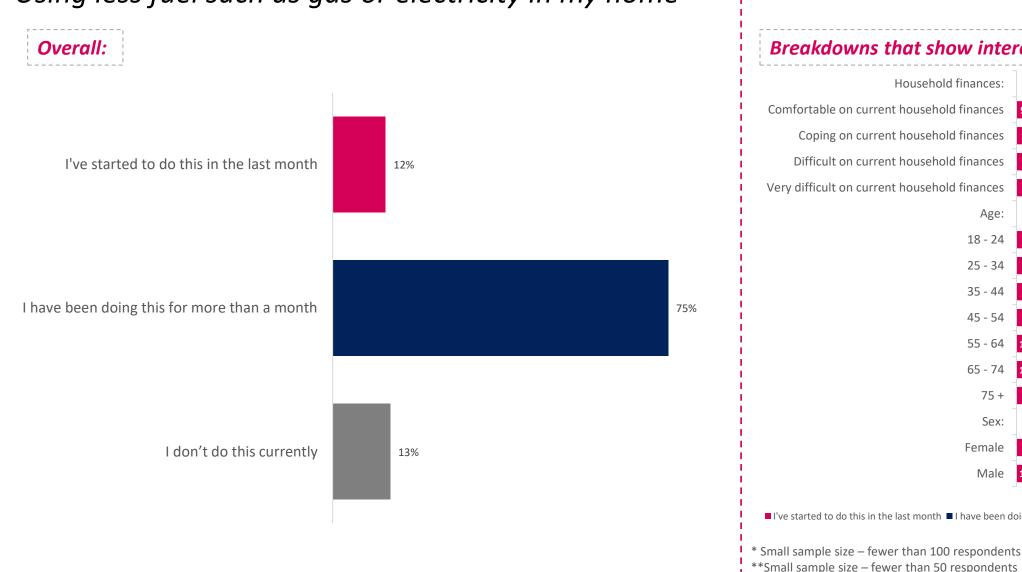
^{**}Small sample size – fewer than 50 respondents

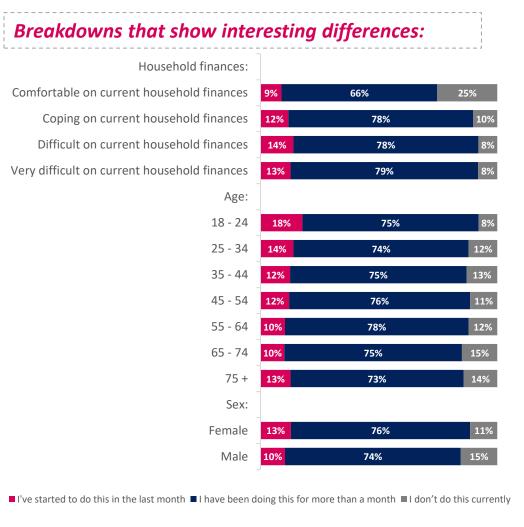


Using less fuel such as gas or electricity



Question: Which of these, if any, are you doing because of the increases in the Cost of Living? Using less fuel such as gas or electricity in my home





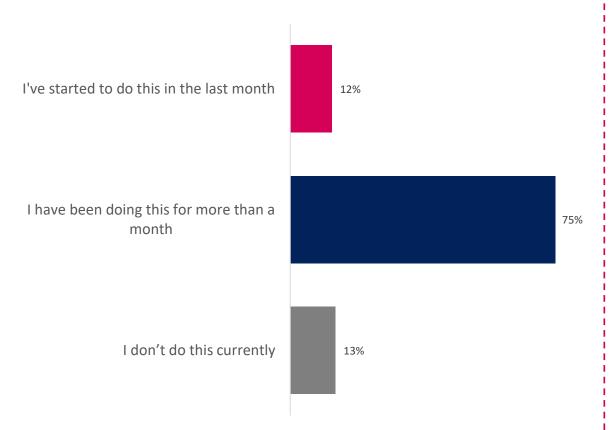


Using less fuel such as gas or electricity



Question: Which of these, if any, are you doing because of the increases in the Cost of Living? *Using less fuel such as gas or electricity in my home*

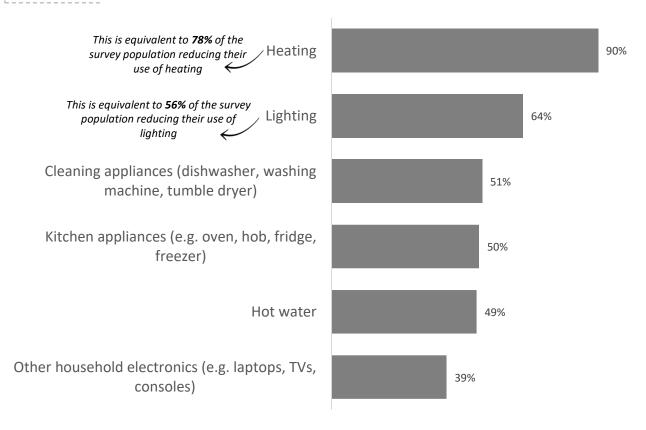
Overall:



Question: You've said you're reducing your gas or electric, which of the following have you changed your use of?

Routed to those who are using less gas or electric in the past month or more

Overall:



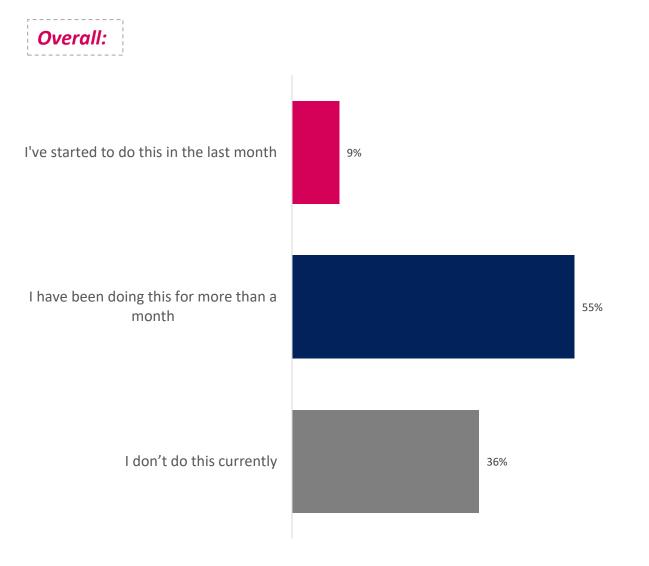


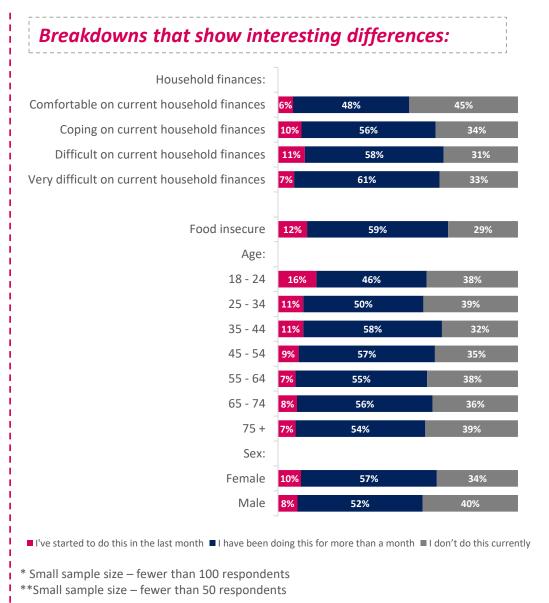
Making energy efficiency improvements to my home



Question: Which of these, if any, are you doing because of the increases in the Cost of Living?

Making energy efficiency improvements to my home





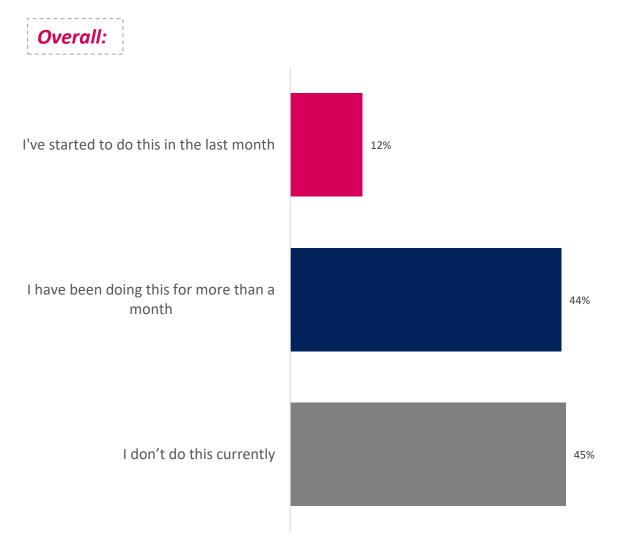


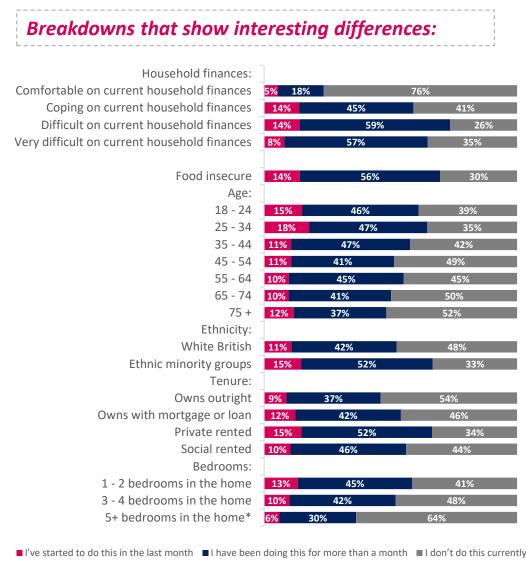
Using my savings



Question: Which of these, if any, are you doing because of the increases in the Cost of Living?

Using my savings





^{*} Small sample size – fewer than 100 respondents

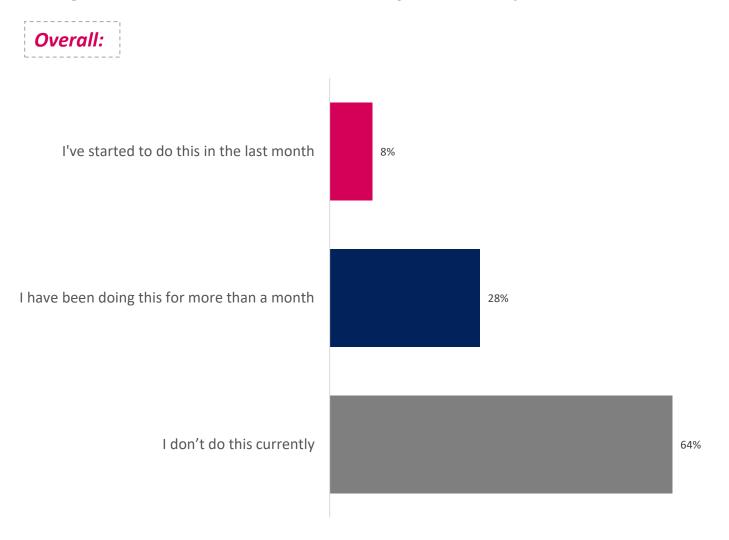
^{**}Small sample size – fewer than 50 respondents

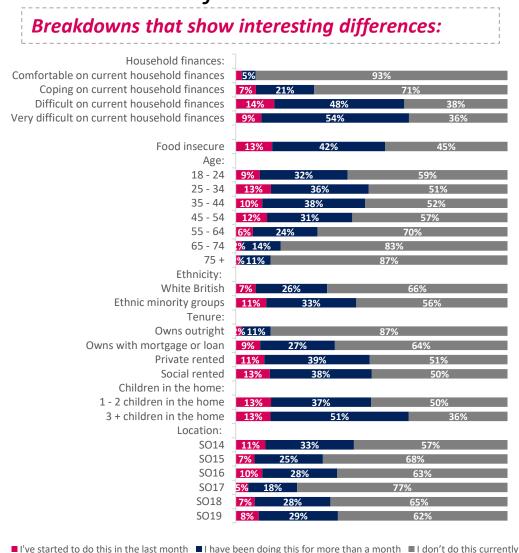


Using more credit than usual



Question: Which of these, if any, are you doing because of the increases in the Cost of Living? Using more credit than usual, for example, credit cards, loans or overdrafts





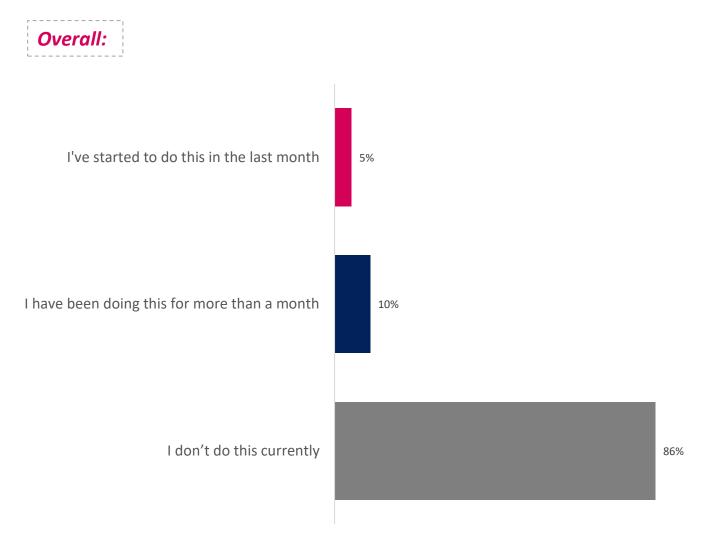


Using support from charities

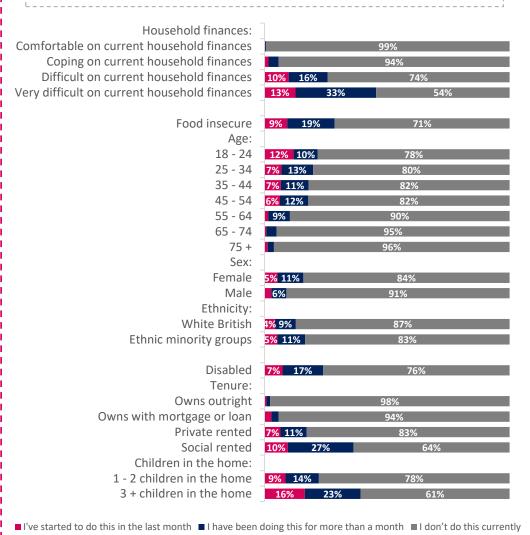


Question: Which of these, if any, are you doing because of the increases in the Cost of Living?

Using support from charities, including food banks



Breakdowns that show interesting differences:





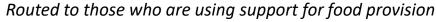
Using support from charities

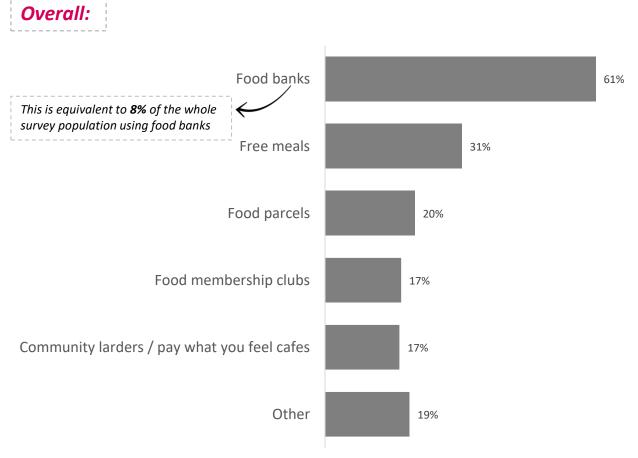


Question: Which of these, if any, are you doing because of the increases in the Cost of Living? *Using support from charities, including food banks*



Question: Respondents that use support from food provision, were asked 'where have you gone for support with food provision?'



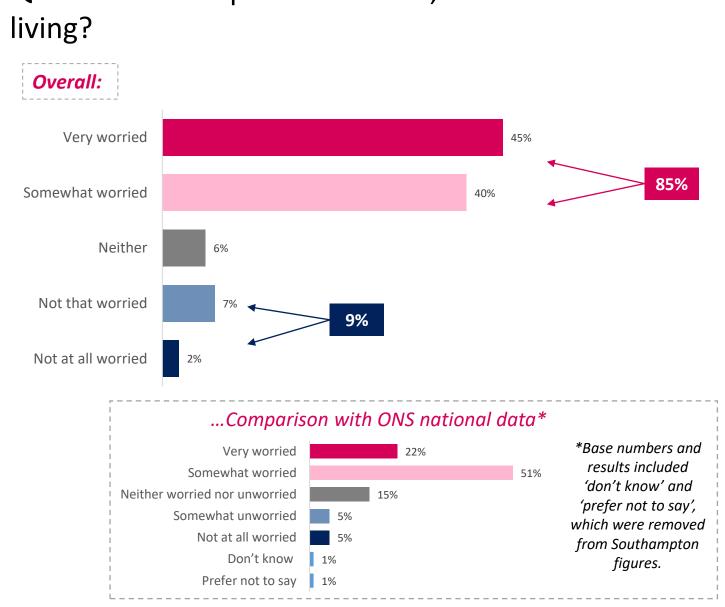


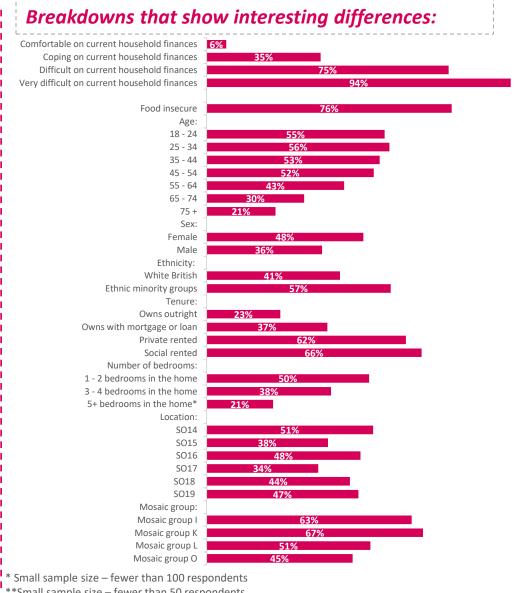


Worries about rising costs of living



Question: In the past two weeks, how worried or unworried have you been about rising costs of





^{**}Small sample size – fewer than 50 respondents





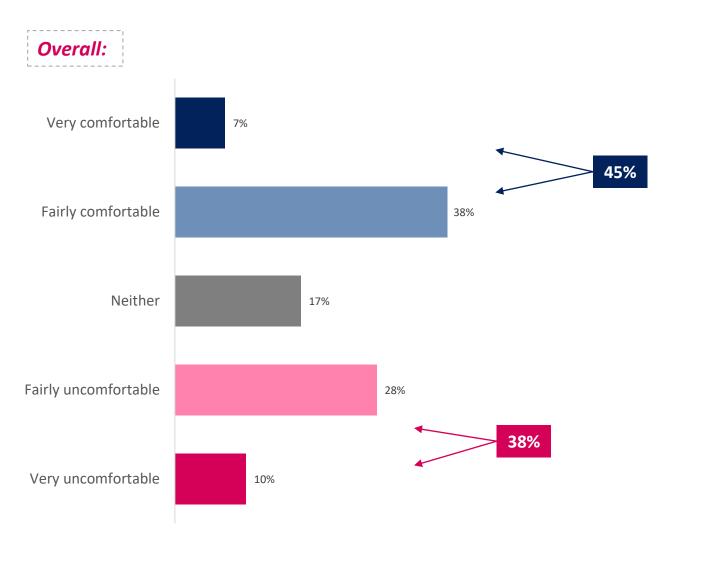
Heating your home

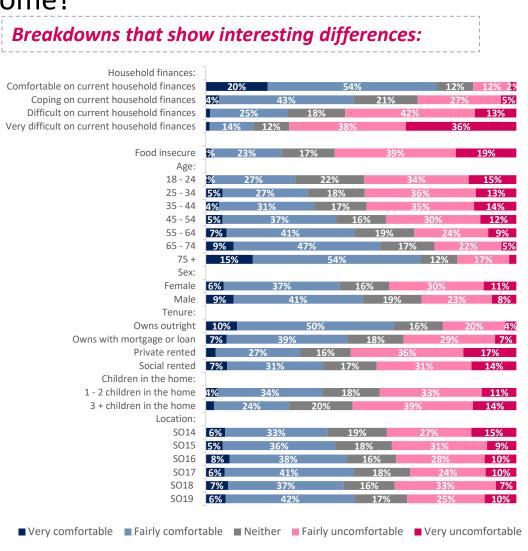


Temperature of your home



Question: How comfortable is the temperature of your home?





^{*} Small sample size – fewer than 100 respondents

^{**}Small sample size – fewer than 50 respondents

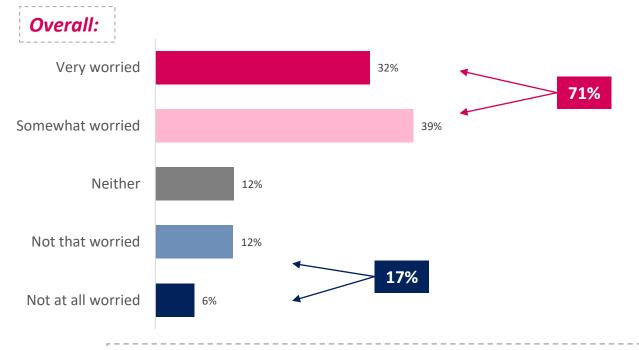


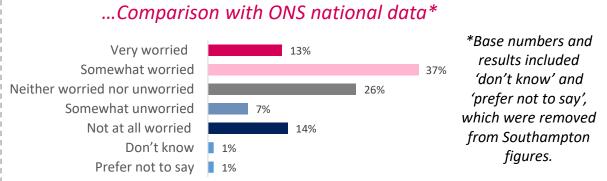
Worries about keeping warm

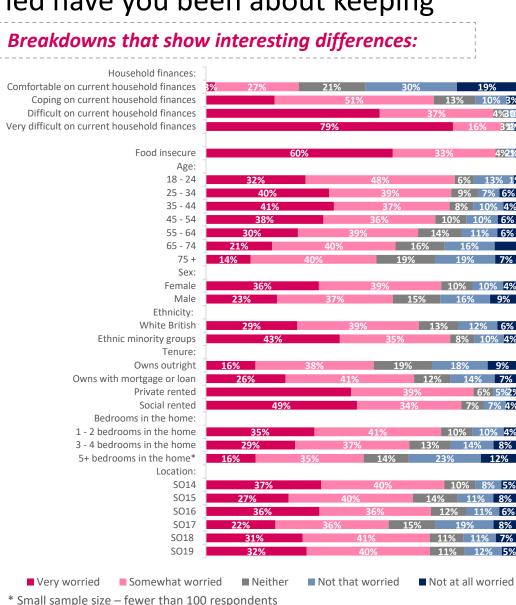


Question: In the past two weeks, how worried or unworried have you been about keeping

warm in your home over winter?







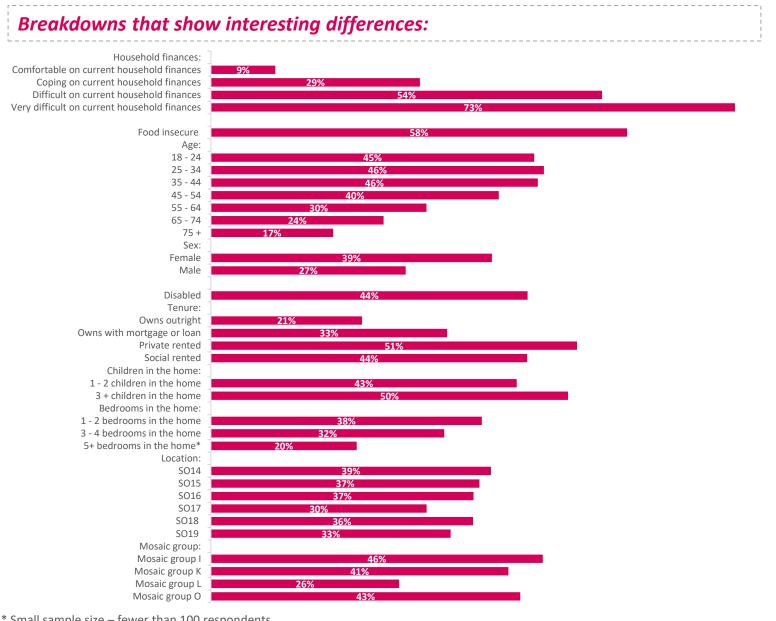
**Small sample size – fewer than 50 respondents



Worries about keeping warm and uncomfortable with temperature



35% of respondents are both worried about keeping their homes warm and uncomfortable with the temperature in their homes.



^{*} Small sample size – fewer than 100 respondents

^{**}Small sample size – fewer than 50 respondents





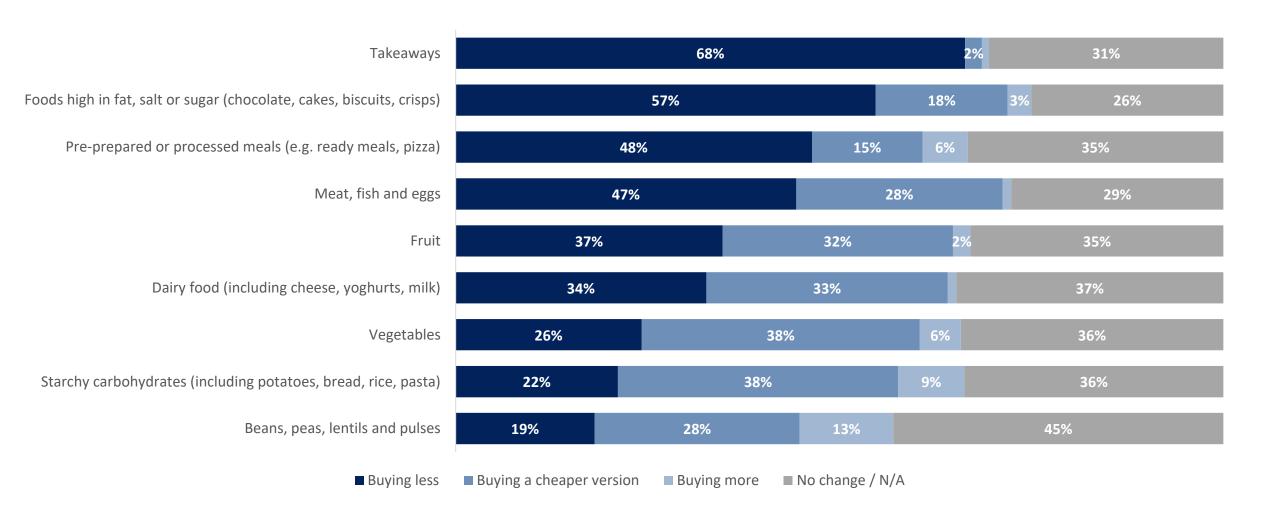
Food habits





Question: Please let us know if your food purchasing habits has changed.



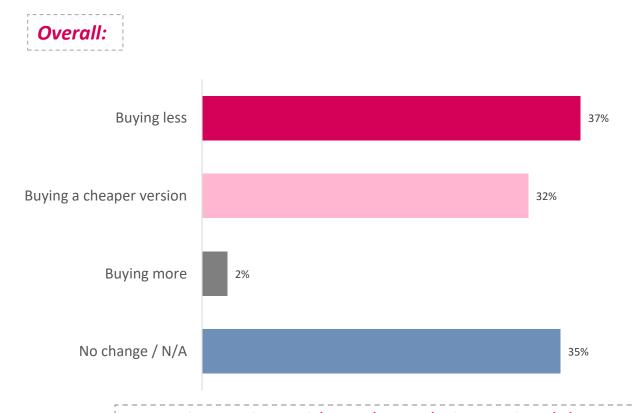






Question: Please let us know if your food purchasing habits has changed for the following:





...Comparison with Food Foundation national data

The Food Foundation reported that **households who are food insecure are cutting back on** their purchases of fruit, more than households who are food secure. Southampton results **show a similar pattern** with 62% of those who are food insecure cutting back on fruit purchases, compared with an average of 37%.

Breakdowns that show interesting differences: Household finances Comfortable on current household finances Coping on current household finances Difficult on current household finances Very difficult on current household finances Food insecure Age 18 - 24 75 + Sex: Female Male Ethnicity: White British Ethnic minority groups Disabled Tenure: Owns outright Owns with mortgage or loan Private rented Social rented Children in the home 1 - 2 children in the home: 3 + children in the home Bedrooms in the home 1 - 2 bedrooms in the home 3 - 4 bedrooms in the home 5+ bedrooms in the home' Buying a cheaper version Buying less ■ Buying more ■ No change / N/A

^{*} Small sample size – fewer than 100 respondents

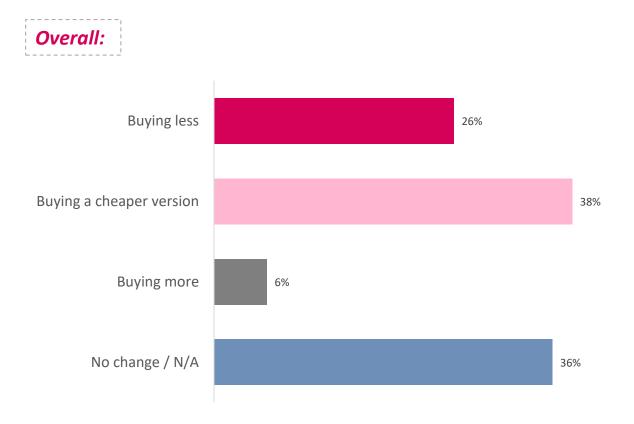
^{**}Small sample size – fewer than 50 respondents





Question: Please let us know if your food purchasing habits has changed for the following:

Vegetables

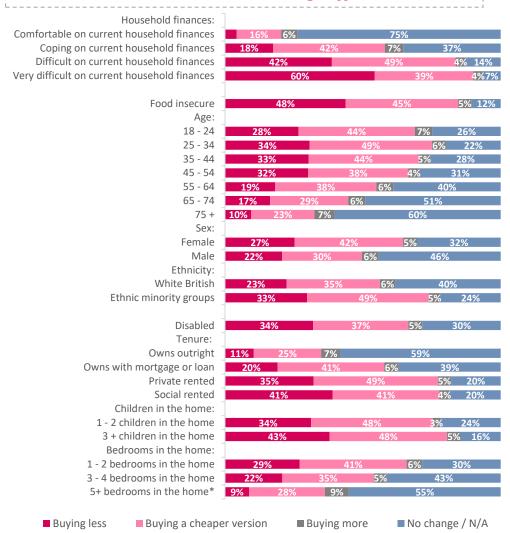


...Comparison with Food Foundation national data

The Food Foundation reported that households who are food insecure are cutting back on their purchases of vegetables, more than households who are food secure.

Southampton results show a similar pattern with 48% of those who are food insecure cutting back on vegetable purchases, compared with an average of 26%.

Breakdowns that show interesting differences:



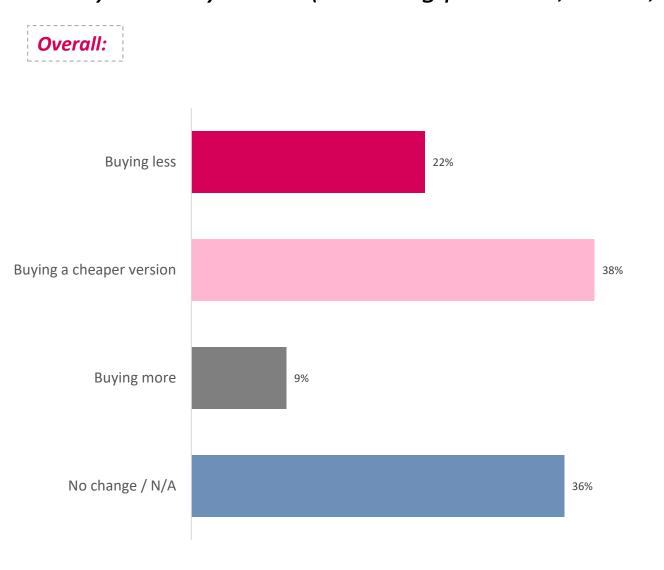
^{*} Small sample size – fewer than 100 respondents

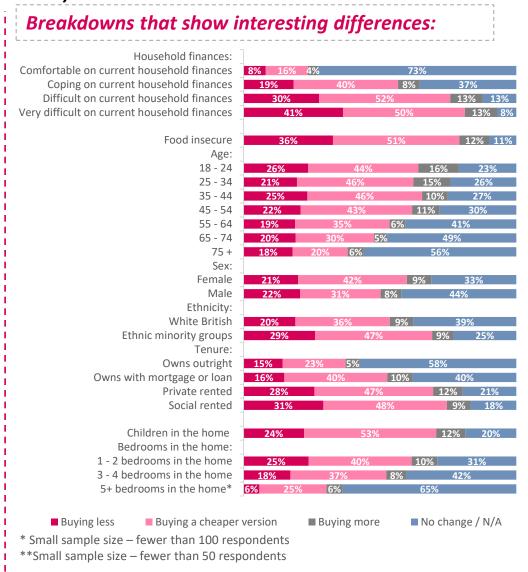
^{**}Small sample size – fewer than 50 respondents





Question: Please let us know if your food purchasing habits has changed for the following: Starchy carbohydrates (including potatoes, bread, rice, pasta)



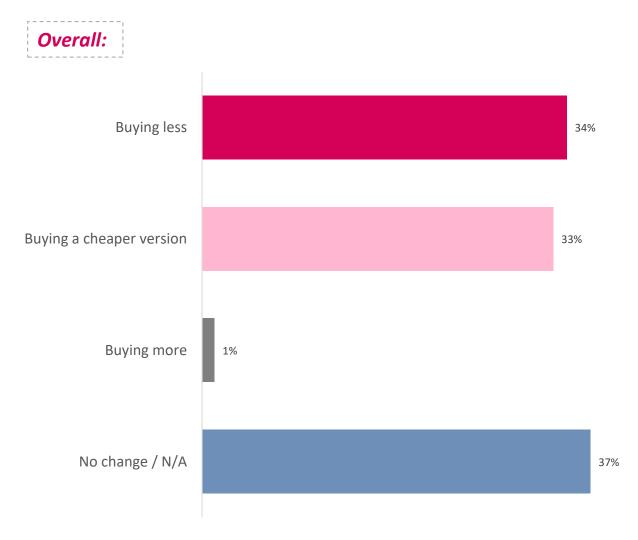


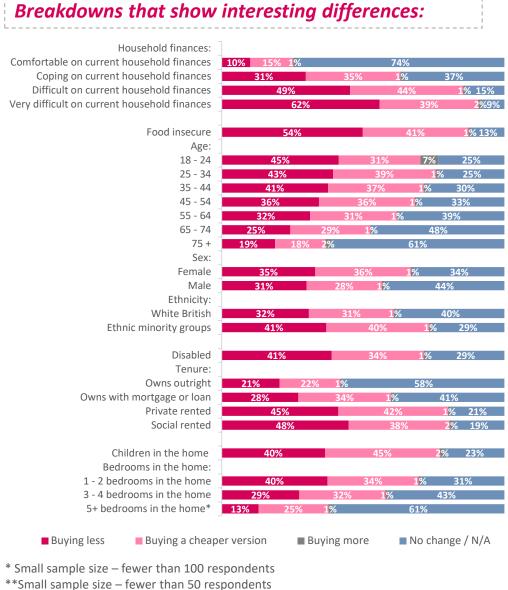




Question: Please let us know if your food purchasing habits has changed for the following:

Dairy food (including cheese, yoghurts, milk)



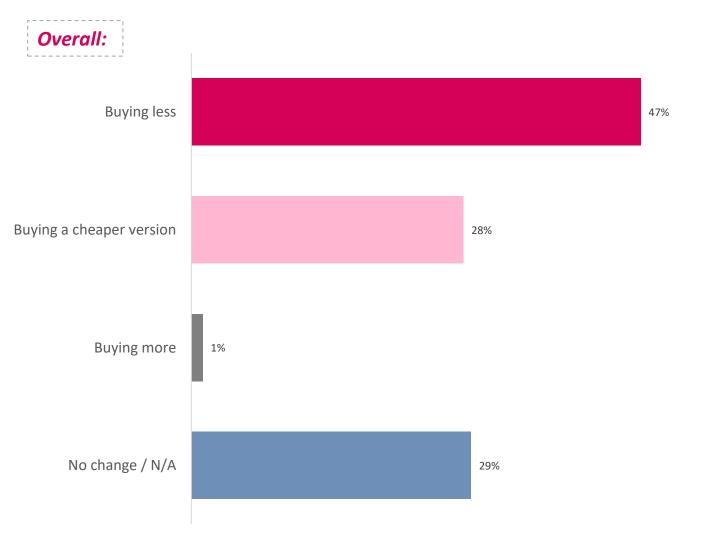




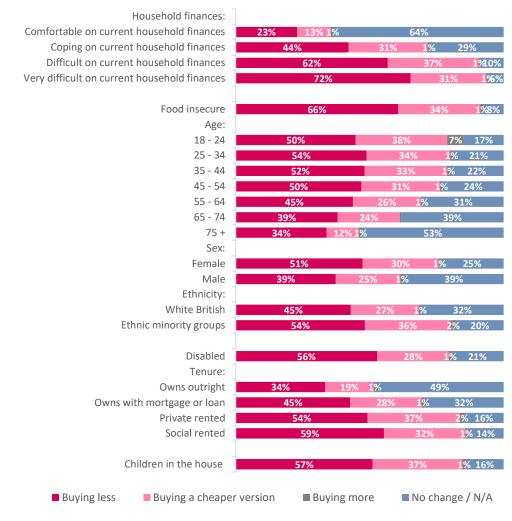


Question: Please let us know if your food purchasing habits has changed for the following:

Meat, fish and eggs







^{*} Small sample size – fewer than 100 respondents

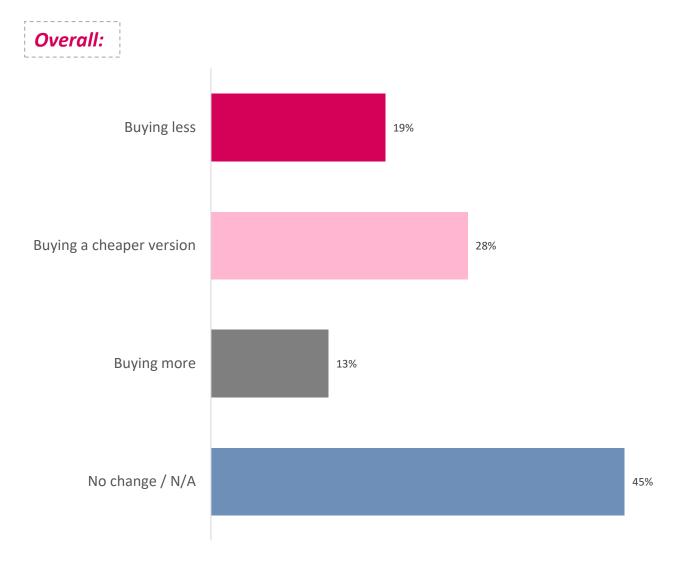
^{**}Small sample size – fewer than 50 respondents

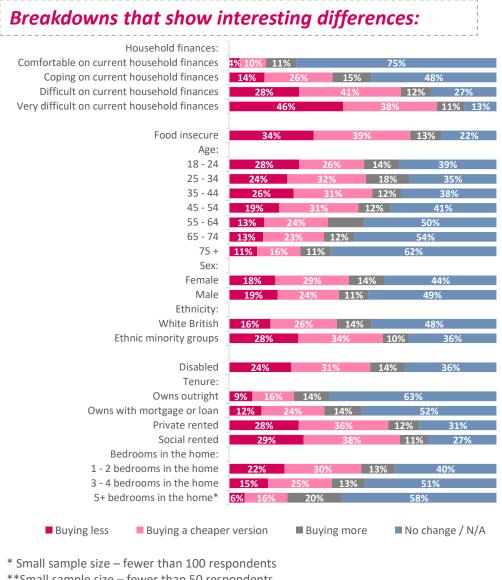




Question: Please let us know if your food purchasing habits has changed for the following:

Beans, peas, lentils and pulses



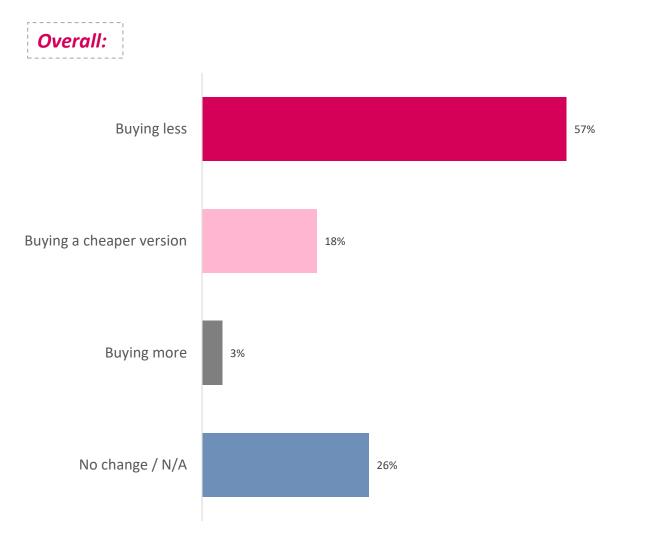


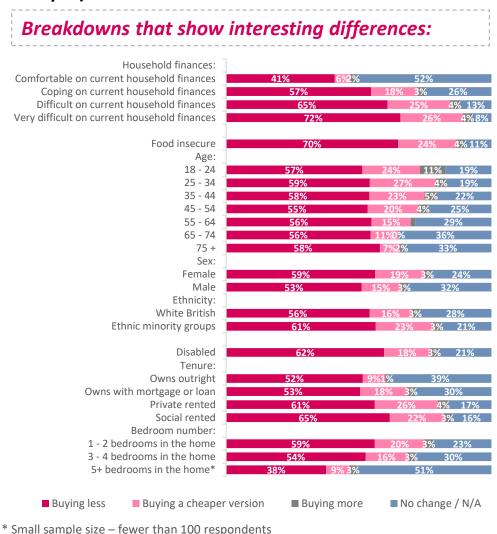
^{**}Small sample size – fewer than 50 respondents





Question: Please let us know if your food purchasing habits has changed for the following: Foods high in fat, salt or sugar (chocolate, cakes, biscuits, crisps)





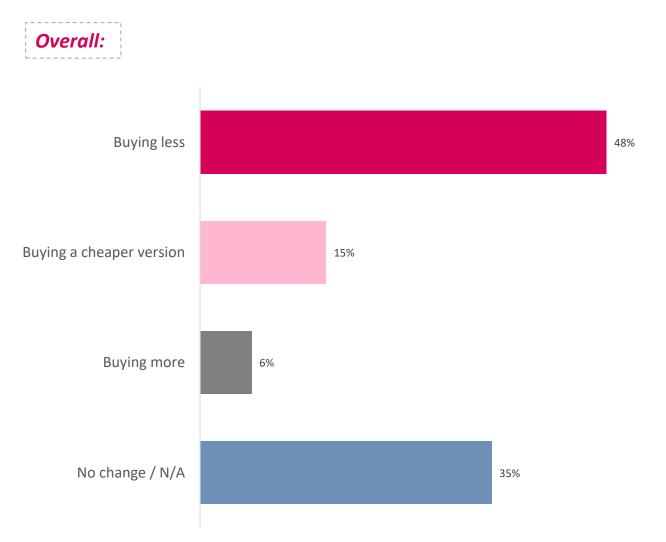
^{**}Small sample size – fewer than 50 respondents

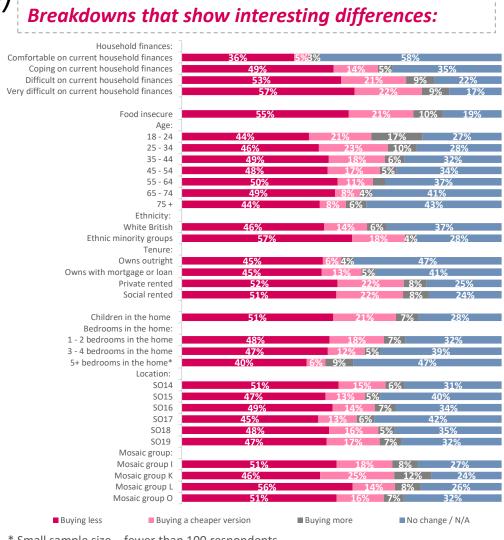




Question: Please let us know if your food purchasing habits has changed for the following:

Pre-prepared or processed meals (e.g. ready meals, pizza)





^{*} Small sample size – fewer than 100 respondents

^{**}Small sample size – fewer than 50 respondents

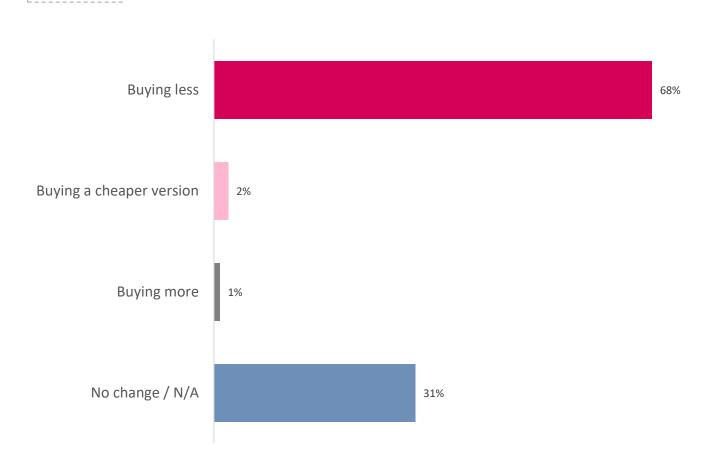


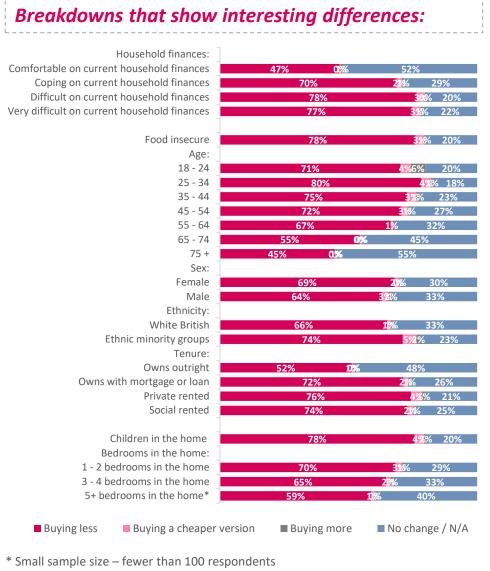


Question: Please let us know if your food purchasing habits has changed for the following:

Takeaways







^{**}Small sample size – fewer than 50 respondents



Food insecurity levels

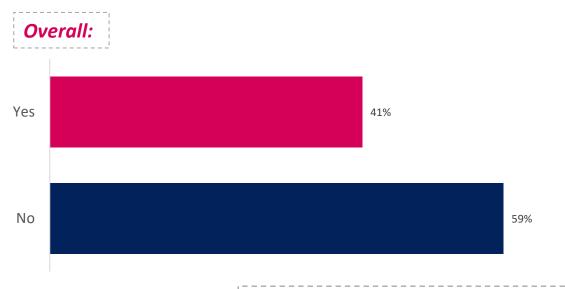


Levels of food insecurity*:

*We asked three questions to assess whether people were food insecure.

If they answered yes to any of these three questions, they are classified as food insecure: In the last month, have you/anyone else in your household:

- 1. had smaller meals than usual or skip meals because you couldn't afford or get access to food?
- 2. ever been hungry but not eaten because you couldn't afford or get access to food?
- 3. not eaten for a whole day because you couldn't afford or get access to food?

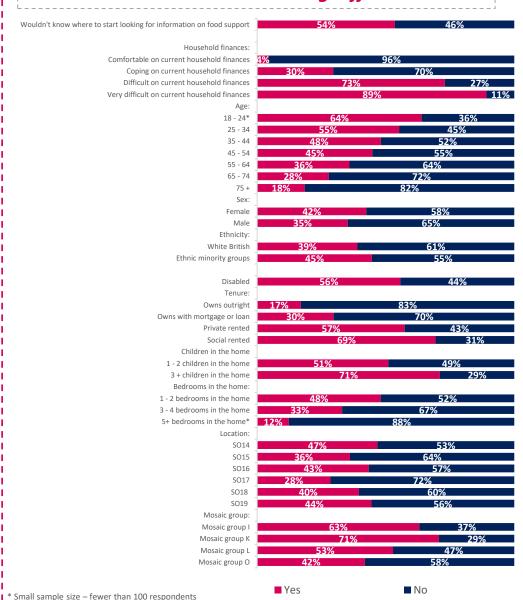


...Comparison with Food Foundation national data

Nationally, 18.4% of households have experienced food insecurity in the past month, compared to 41% of Southampton survey responses.

Southampton survey breakdowns align with Food Foundation national data, where households with more children are more at risk of food insecurity and ethnic minority groups are more likely to be food insecure.

Breakdowns that show interesting differences:



**Small sample size – fewer than 50 respondents

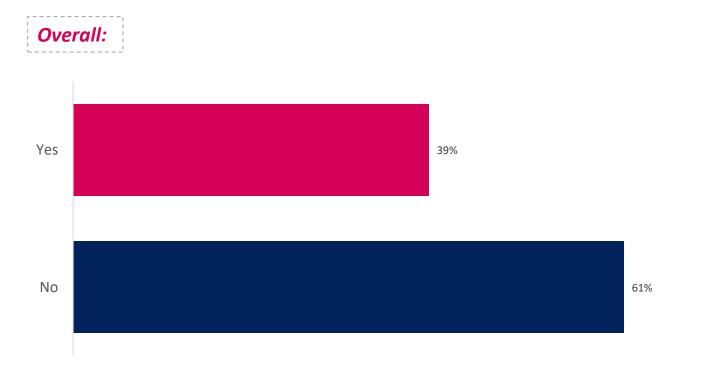


Smaller meals or skipping meals



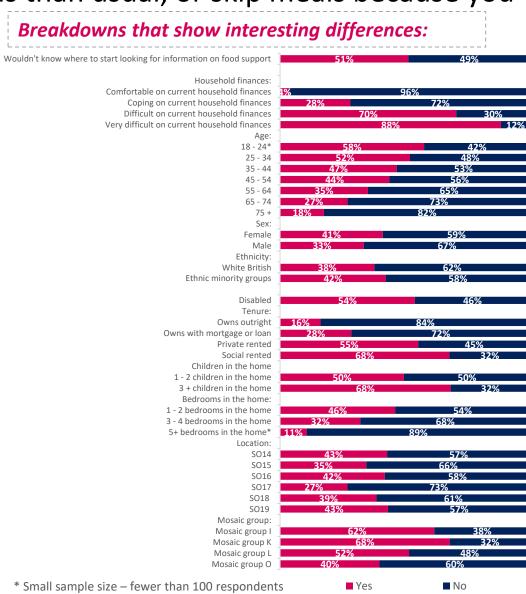
Question: In the last month, have you: Had smaller meals than usual, or skip meals because you

couldn't afford or get access to food?



...Comparison with Food Foundation national data

Nationally, 17.6% have had smaller meals or skipped meals, compared to 39% of Southampton survey responses.



**Small sample size – fewer than 50 respondents

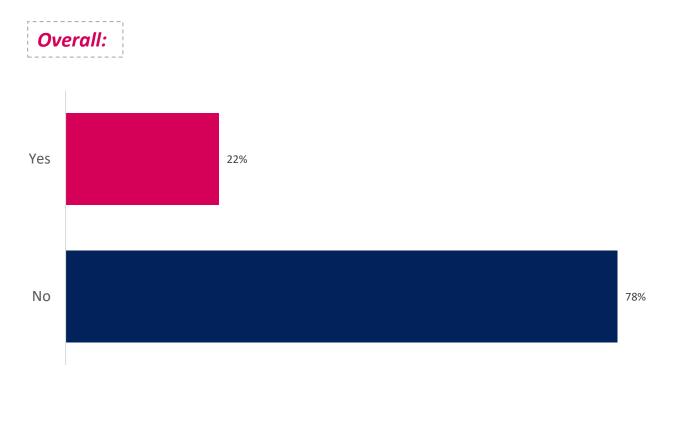


Hungry but not eaten



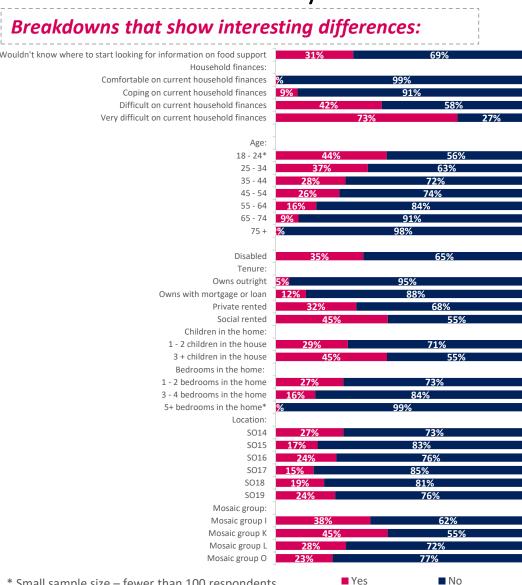
Question: In the last month, have you: Ever been hungry but not eaten because you couldn't

afford or get access to food?



...Comparison with Food Foundation national data

Nationally, 11.1% have not eaten although they were hungry, compared to 22% of Southampton survey responses.



^{*} Small sample size – fewer than 100 respondents

^{**}Small sample size – fewer than 50 respondents



Not eaten for a whole day



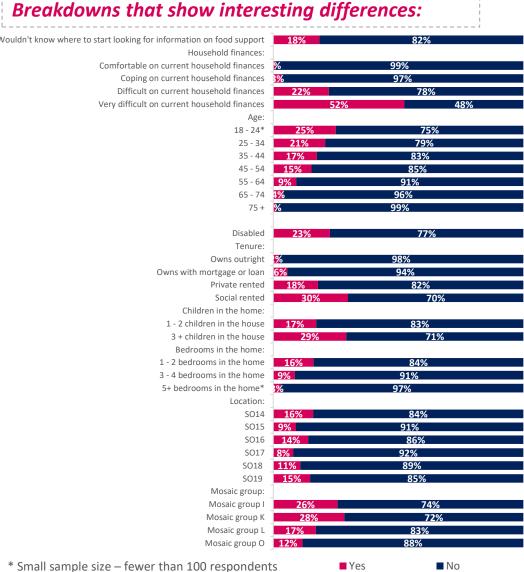
Question: In the last month, have you: Not eaten for a whole day because you couldn't afford

or get access to food?



...Comparison with Food Foundation national data

Nationally, 6% have not eaten for a whole day, compared to 12% of **Southampton** survey responses.



^{**}Small sample size – fewer than 50 respondents





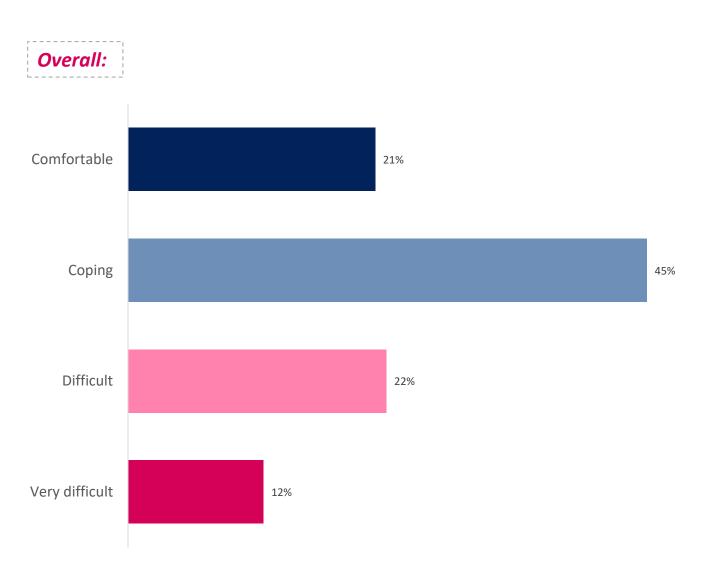
Household finances

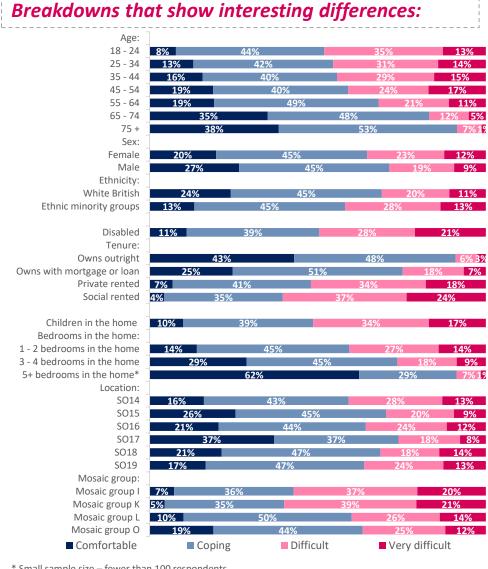


Current household finances



Question: Which of the following best describes your current household finances?





^{*} Small sample size – fewer than 100 respondents

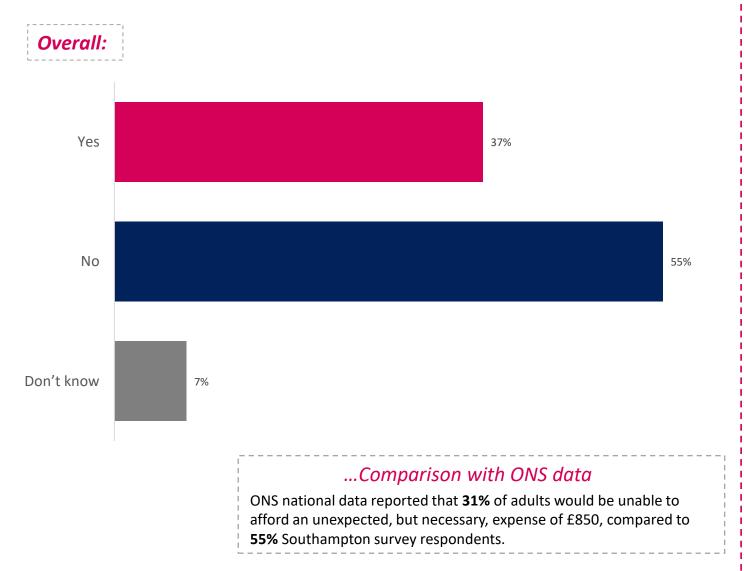
^{**}Small sample size – fewer than 50 respondents

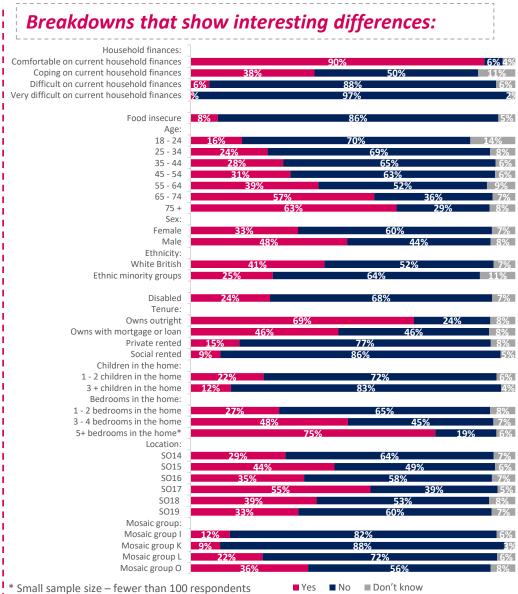


Unexpected costs



Question: Could your household afford to pay an unexpected, but necessary, expense of £850?







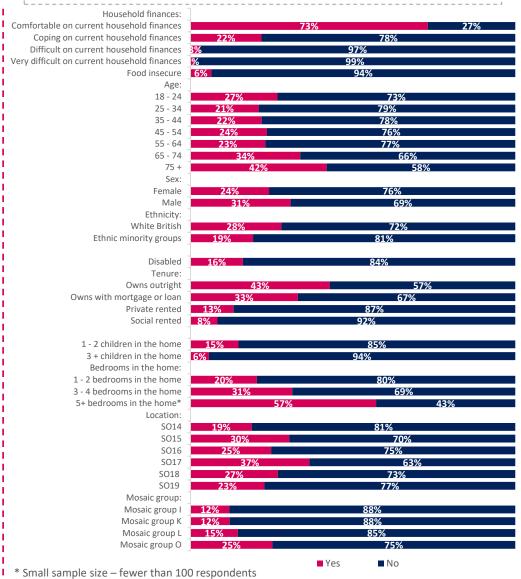
Building savings



Question: Are you able to build up any savings currently?



Breakdowns that show interesting differences:



^{**}Small sample size – fewer than 50 respondents



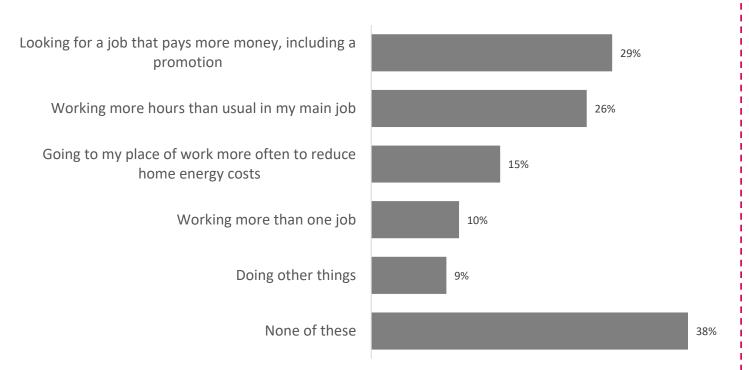
Working situation



Question: Thinking of your work situation, which of these, if any, are you doing because of the

increases in the Cost of Living? [Asked to respondent who work]

Overall:

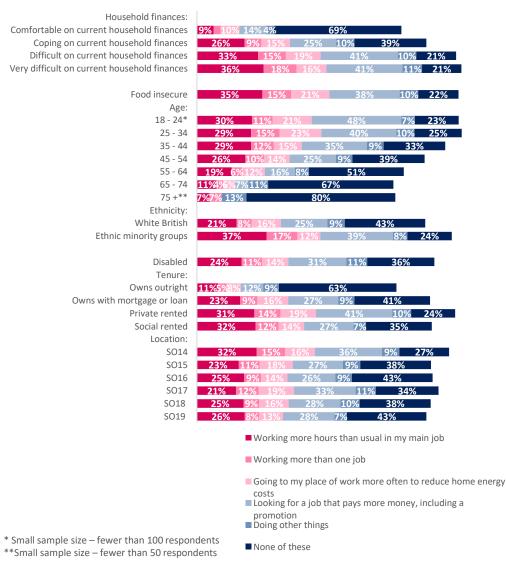


...Comparison with ONS national data*

Compared to ONS national data, Southampton results **match the same top 3** changes in work situations. Although, more respondents in the Southampton survey are changing their work situations compared to ONS averages.

*A recent addition was added to the ONS Survey during fieldwork. As a result, 'Going to my place of work less often to reduce travel, childcare and other costs' was not included in the Southampton Cost of Living survey.

Breakdowns that show interesting differences:







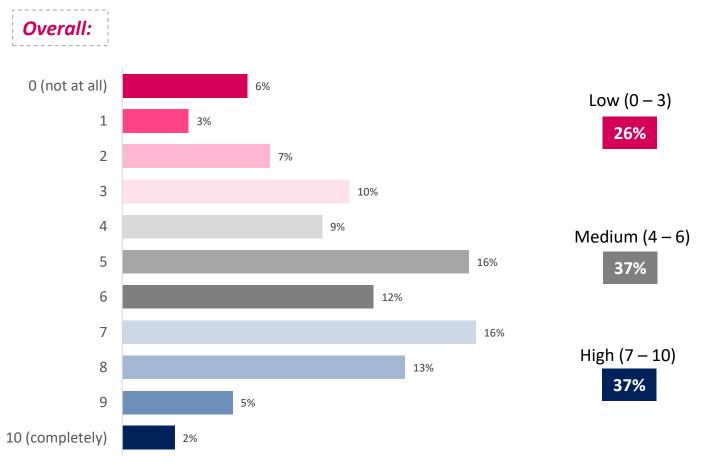
Health and wellbeing



Life satisfaction



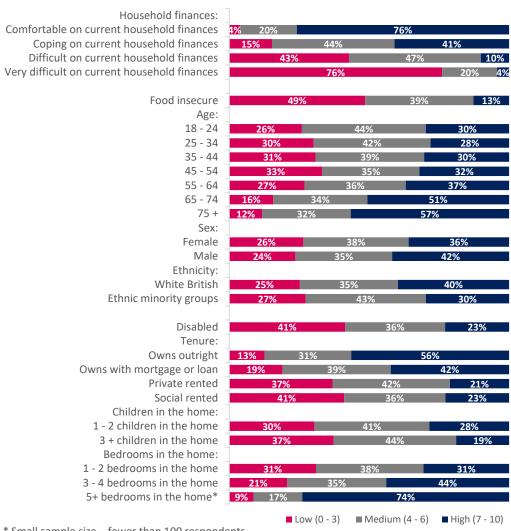
Question: Overall, how satisfied are you with your life nowadays?



... Comparison with ONS national data

The **ONS** national data had a mean score of 6.8, which is notably higher than the **Southampton mean score of 5.2.**





^{*} Small sample size – fewer than 100 respondents

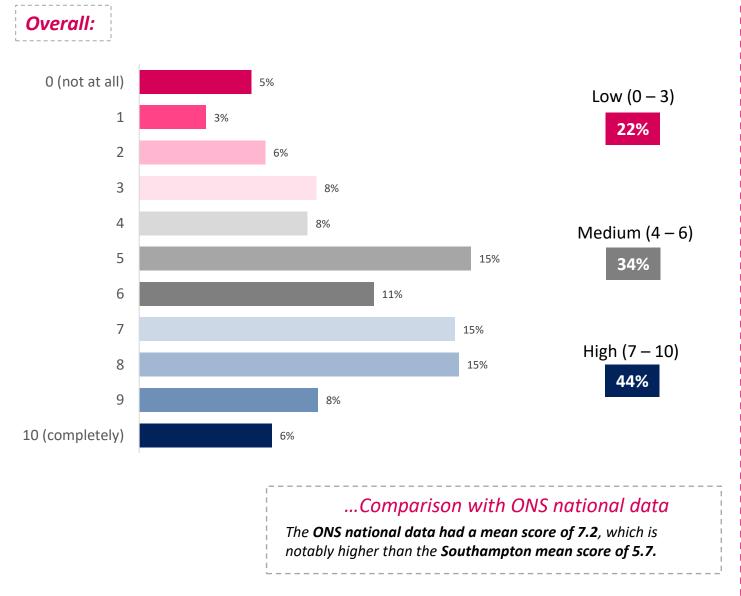
^{**}Small sample size – fewer than 50 respondents

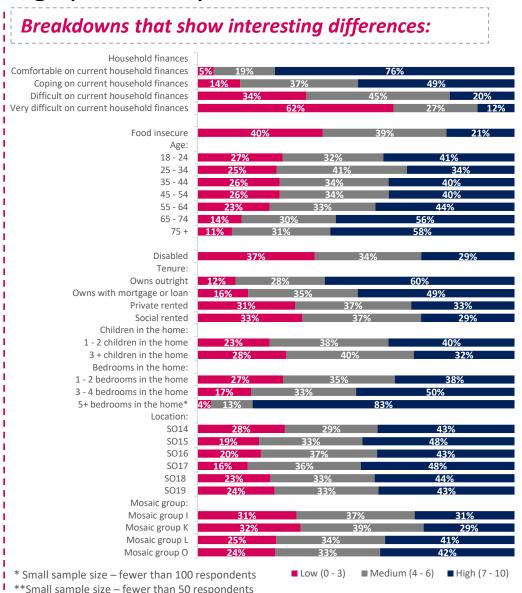


Things you do being worthwhile



Question: Overall, to what extent do you feel that the things you do in your life are worthwhile?





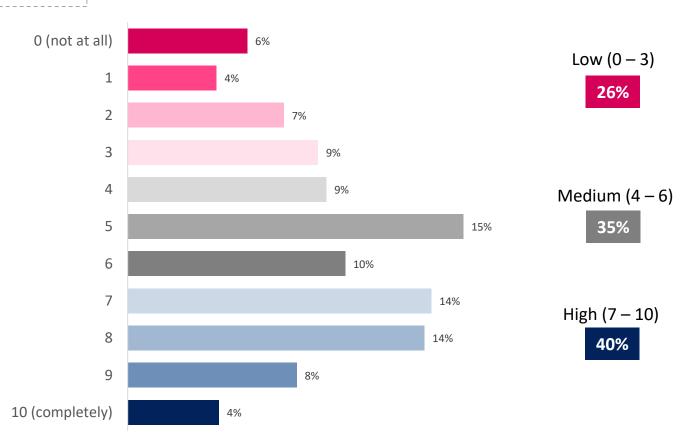


Happiness



Question: Overall, how happy did you feel yesterday?

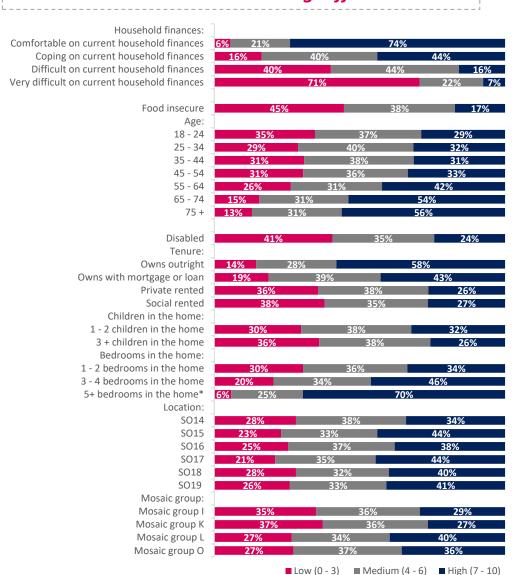
Overall:



...Comparison with ONS national data

The **ONS** national data had a mean score of 6.8, which is notably higher than the **Southampton mean score of 5.4.**

Breakdowns that show interesting differences:



^{*} Small sample size – fewer than 100 respondents

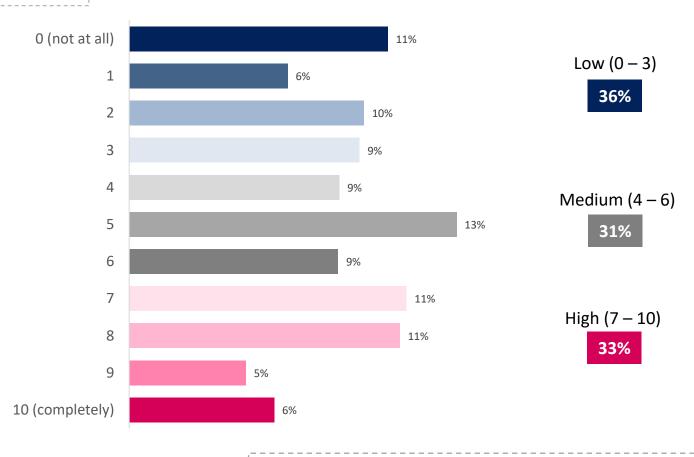
^{**}Small sample size – fewer than 50 respondents

Anxiety



Question: Overall, how anxious did you feel yesterday?

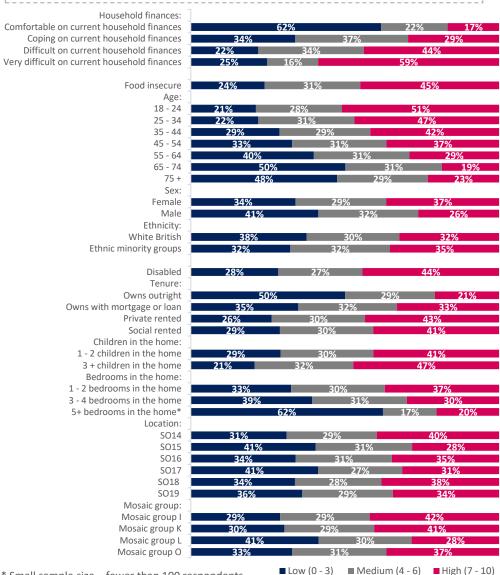
Overall:



...Comparison with ONS national data

The **ONS** national data had a mean score of **4.1**, which is lower than the **Southampton mean score of 4.8**.

Breakdowns that show interesting differences:



^{*} Small sample size – fewer than 100 respondents

^{**}Small sample size – fewer than 50 respondents





Cost of Living communications

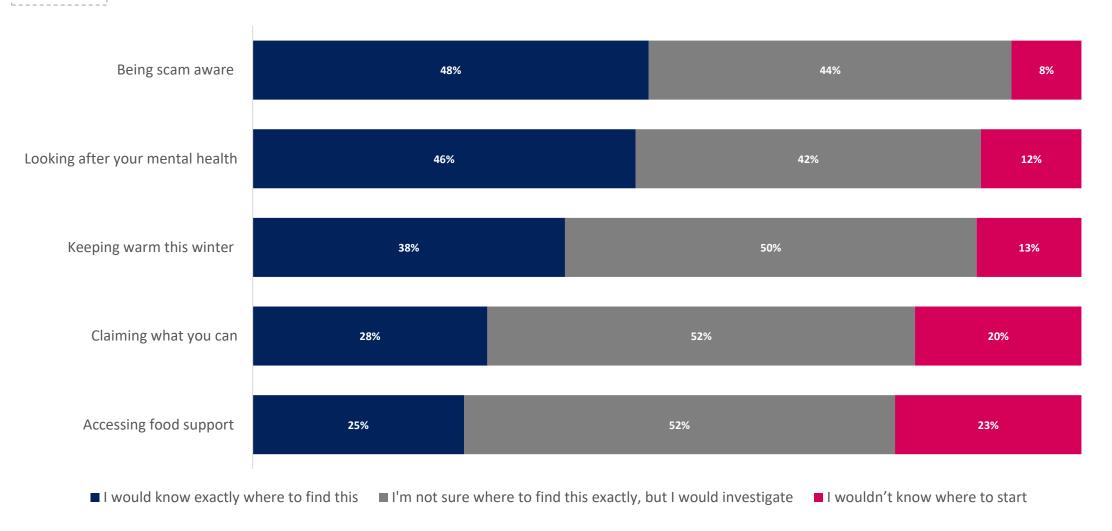


Cost of Living communication topics



Question: If you needed information or support on the following topics, would you know where to find this? (Whether this is online, in person or over the phone)





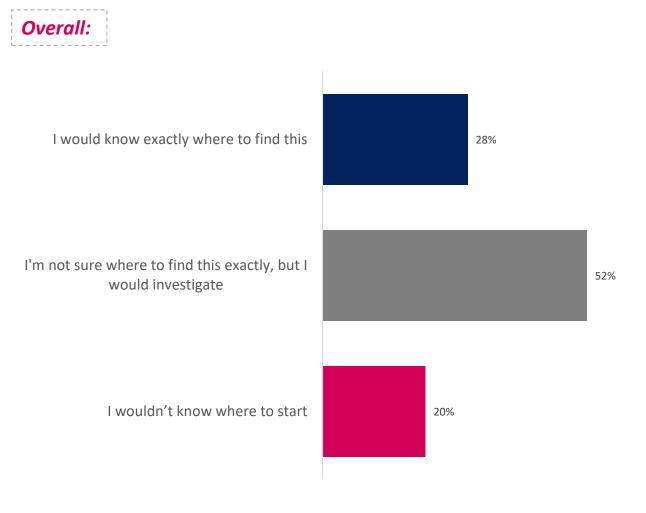


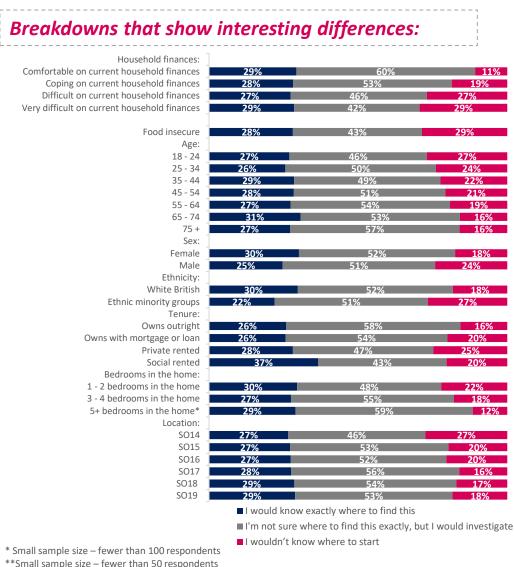
Claiming what you can



Question: If you needed information or support on the following topics, would you know where to find this? Claiming what you can (making sure you are claiming all the benefits you can and

accessing Government funding)



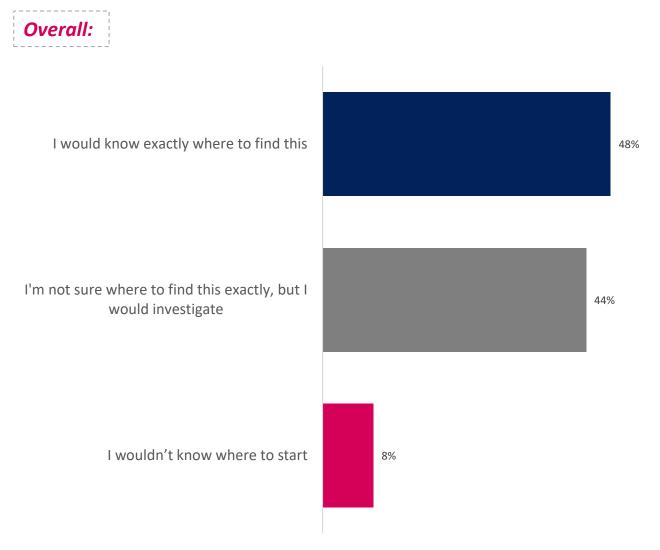




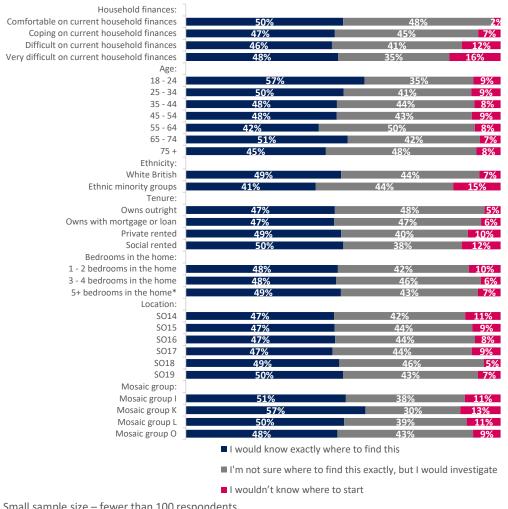
Being scam aware



Question: If you needed information or support on the following topics, would you know where to find this? Being scam aware (for the latest advice on scam and fraud protection)



Breakdowns that show interesting differences:



^{*} Small sample size – fewer than 100 respondents

^{**}Small sample size – fewer than 50 respondents

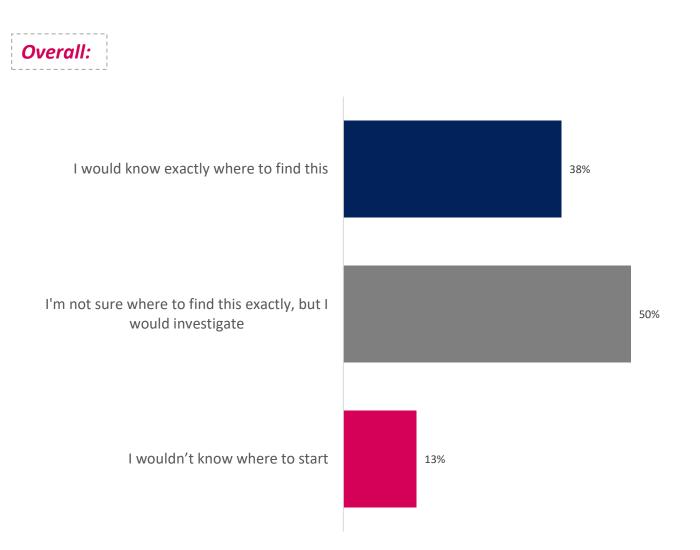


Keeping warm this winter

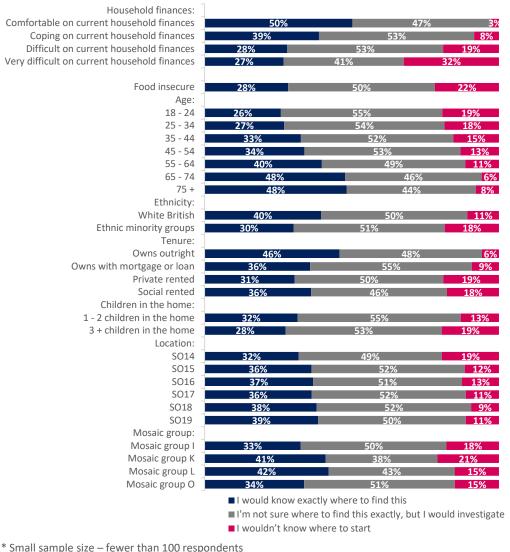


Question: If you needed information or support on the following topics, would you know where

to find this? *Keeping warm this winter*



Breakdowns that show interesting differences:



^{*} Small sample size – fewer than 100 respondents

^{**}Small sample size – fewer than 50 respondents



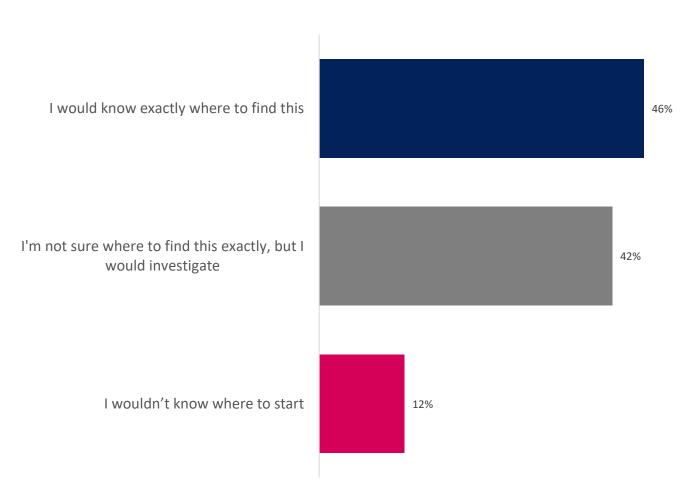
Looking after your mental health



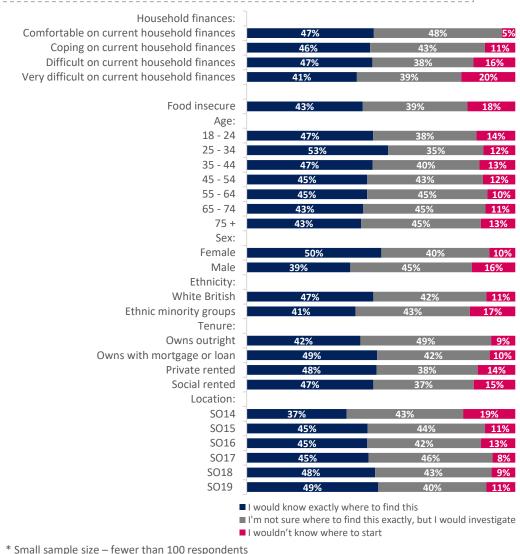
Question: If you needed information or support on the following topics, would you know where

to find this? Looking after your mental health





Breakdowns that show interesting differences:



^{**}Small sample size – fewer than 50 respondents



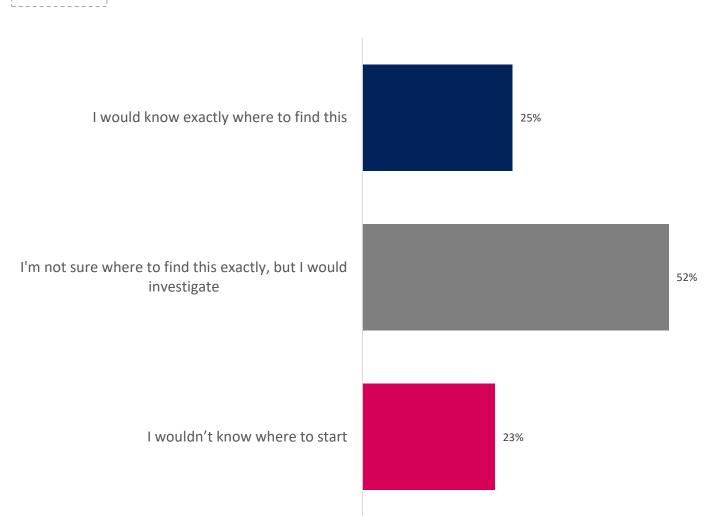
Accessing food support

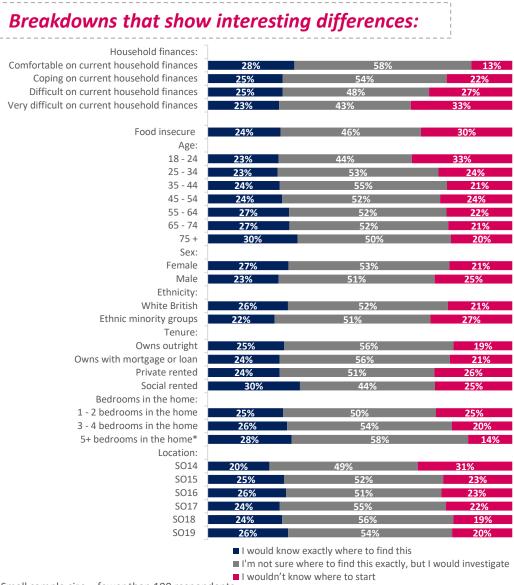


Question: If you needed information or support on the following topics, would you know where

to find this? Accessing food support







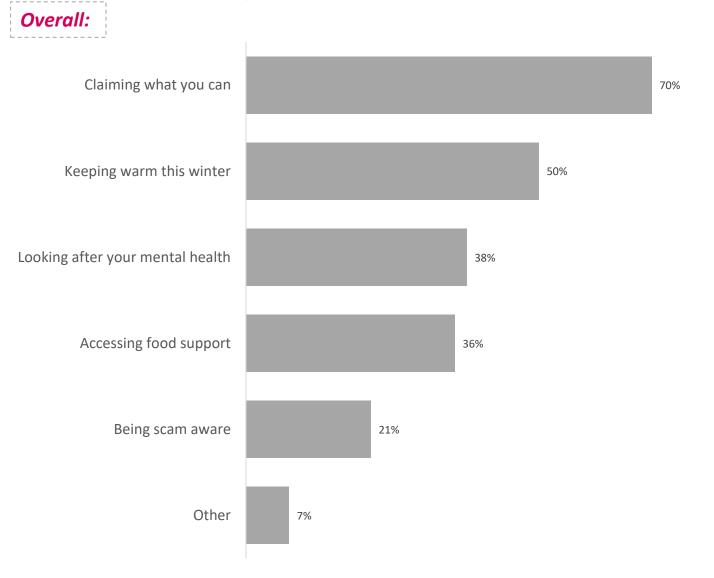
^{*} Small sample size – fewer than 100 respondents **Small sample size – fewer than 50 respondents

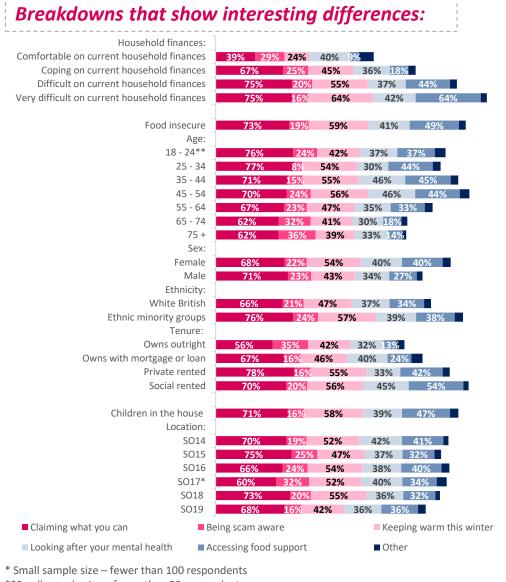


Finding out information



Question: Would you like to find out more information on any of the following topics?





^{**}Small sample size – fewer than 50 respondents





Overall key findings

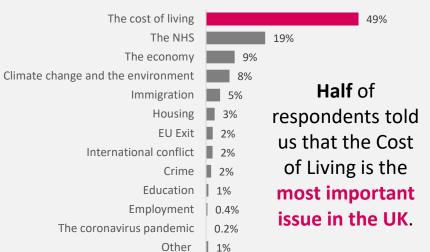




Overall – key findings:

85% of respondents told us that they are worried about rising costs of living.





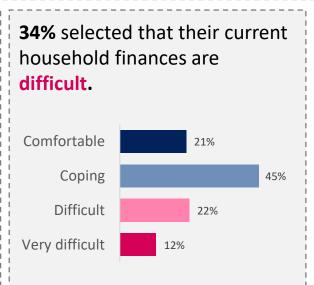
96% said their Cost of Living has increased compared to a year ago, and **79%** said it is **still increasing** compared to last month – both of which are **higher than national averages**.

This has led to the majority of respondents **taking actions to save money** in the last year, including;

- Spending less on non-essentials (88%),
- And shopping around more (79%).

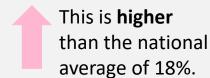
71% said that they are worried about keeping their home warm in the winter.

This is 20 percentage points higher than national average.



41% of the survey population were classified as **food insecure**.





Reported wellbeing is below average compared to national averages.

This includes;

- Levels of life satisfaction,
- Happiness,
- Worthiness,
- And higher levels of anxiety.







Overall characteristic breakdowns – key findings:

Demographic and characteristic breakdowns were conducted on survey questions. These key breakdowns included: age, sex, disability, tenure, postcode sector, number of children in the home, bedrooms in the home, levels of household finances, food insecurity and Mosaic groups (focussing on the 4 groups classed as most vulnerable according to the most recent <u>cost of living forecast</u> – which are groups I, K, L and O).

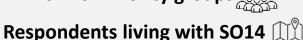
Breakdowns throughout the survey presented more vulnerable or affected groups of people.

Younger age groups (particularly those aged 25 – 34)

Females 🖺 🛱

Those with a disability 🖔

Ethnic minority groups



Those who rent their homes (particularly social renters)

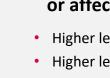
Those with children (particularly those with 3+ children)

Those struggling with their current household finances

Those who are classed as food insecure

Those with less bedrooms in the house \

Mosaic group K (Municipal Tenants)



These groups have been established as more vulnerable or affected based upon survey responses, including:

- Higher levels of Cost of Living increases
- Higher levels of difficulty with current household finances
- · Lower extent of building up savings
- Lower extent of ability to afford unexpected expenses
- Higher levels of food insecurity
- Higher levels of changing food purchasing habits (including buying less and cheaper versions)
- Higher extent of worries about keeping home warm over winter
- Lower levels of feeling a comfortable temperature in the home
- Lower levels of wellbeing (including life satisfaction, worthiness, happiness and higher levels of anxiety)





Survey sections – key findings



'Important issues' and 'recent changes' – key findings:

85% of respondents told us they are worried about rising costs of living.

This is **12 percentage points higher** than the national comparison.



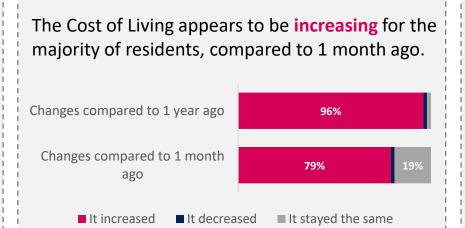
The **top 3 issues** facing the UK that Southampton residents are concerned about include;





△ And the economy.

These top 3 match concerns on a national level.



Worries, Cost of Living increases and actions taken as a result are highest in;



Younger age groups

- Renters
- Females
- Respondents who have difficulties on current household finances
- Mosaic Group K (Municipal Tenants)

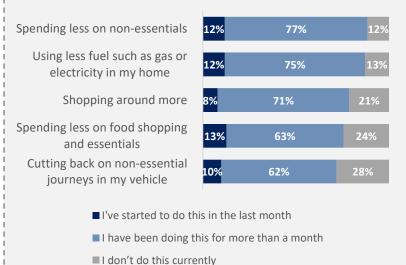
The most common increases in costs of living both compared to a year and a month ago are;





And fuel price.

Actions residents are taking as a result include:



*This graph shows the top 5.



'Heating the home' and 'food habits' – key findings:

71% of respondents told us that they are worried about keeping their home warm in the winter.

Worry is **highest** in;

- Those with children in the home,
- Younger ages,
- Those whose finances are difficult,
- Females.
- Ethnic minority groups,
- Renters,
- Respondents in SO14.

This is **20** percentage points higher than the national comparison.



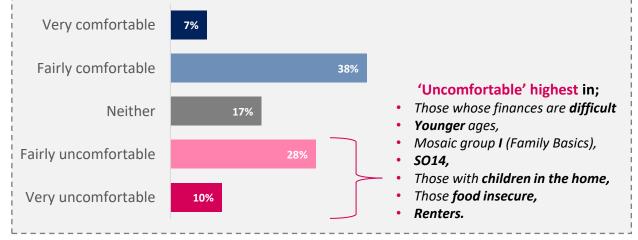
41% of the survey respondents are classified as **food insecure**. This is **22 percentage points higher** than the national comparison.

Across the survey, respondents classified as food insecure appear to be **more vulnerable or affected** by all sections of the survey.

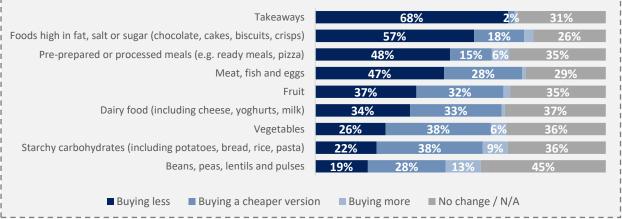
This includes recent changes, heating the home, food habits, financial situations and wellbeing.



45% told us that the temperature of their home is **comfortable**.



Over half of respondents have said that they have changed their purchasing habits for each food group.

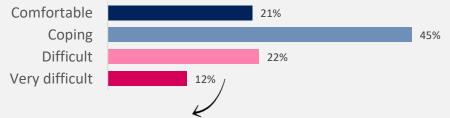






'Financial situation' and 'communications' – key findings:





Difficulties with finances are highest in those who are;

Younger, females, disabled, food insecure, renters, in SO14, ethnic minority groups, Mosaic Group K, have children in the home and have less bedrooms in the home.

3/4 respondents told us that they are unable to build up any savings currently.



64% of working respondents are changing or looking to change their work situation due to increases in the Cost of Living.





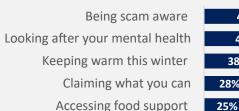
55% of respondents told us that their household would be unable to afford an unexpected, but necessary, expense of £850.

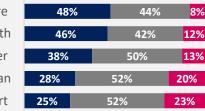


This is **24 percentage points higher** than the national comparison.



Out of 5 information topics SCC are targeting, almost **half** of respondents selected that they would know exactly where to go for information **scam awareness** and **mental health**.





- I would know exactly where to find this
- I'm not sure where to find this exactly, but I would investigate
- I wouldn't know where to start



- Those whose finances are difficult,
- Younger age groups,
- Males,
- Ethnic minority groups,
- Respondents in SO14
- Mosaic Group I (Family Basics)







National Benchmarking



Cost of Living – ONS Benchmarking

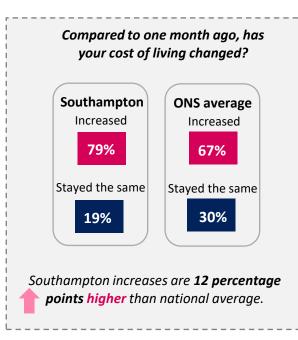


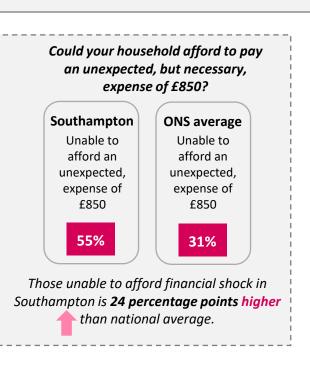
How does Southampton compare on resident Cost of Living questions?

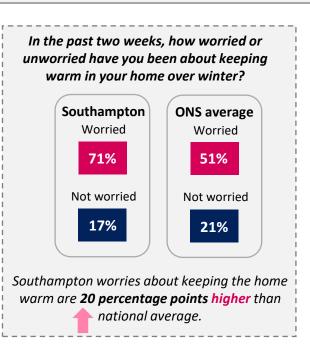
A number of questions asked in the Cost of Living survey have been taken from a suite of questions developed by the Office of National Statistics (ONS) to enable us to benchmark, or compare, against nationally collected data.

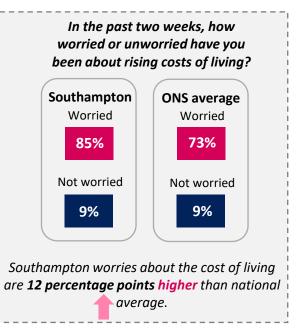
The ONS Opinions and Lifestyles Survey asked a variety of questions to get social insights on daily life and events, including the cost of living, working arrangements and wellbeing.

Survey data is released every two weeks. The <u>results</u> from 11 January – 22 January 2023 have been used to benchmark the results from the Southampton Cost of Living survey against a national average below.











Wellbeing – ONS Benchmarking

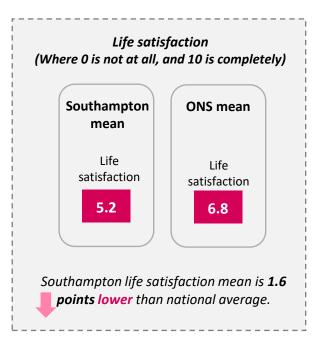


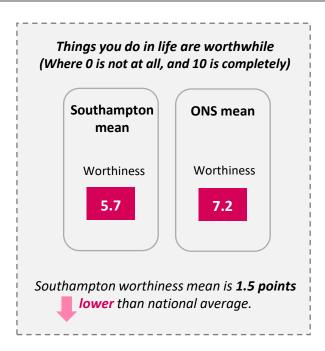
How does Southampton compare on resident wellbeing questions?

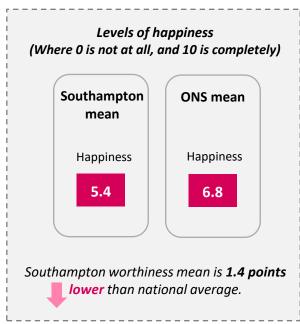
A number of questions asked in the Cost of Living survey have been taken from a suite of questions developed by the Office of National Statistics (ONS) to enable us to benchmark, or compare, against nationally collected data.

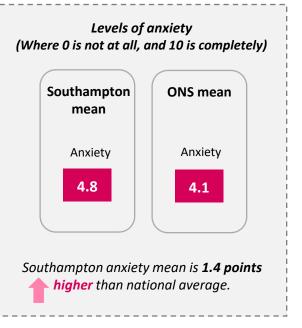
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Survey data is released every two weeks. The <u>results</u> from 11 January – 22 January 2023 have been used to benchmark the results from the Southampton Cost of Living survey against a national average below.











Food Foundation Benchmarking



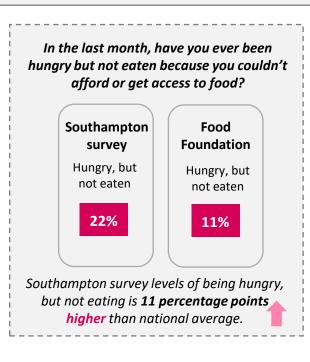
How does Southampton compare on resident food insecurity questions?

A number of questions asked in the Cost of Living survey have been taken from a suite of questions used by the Food Foundation to track food insecurity across the UK.

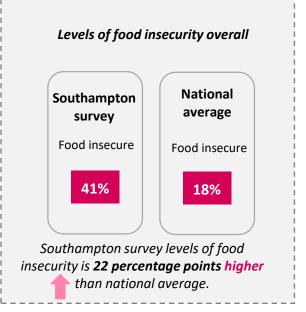
These questions are part of the United States Department of Agriculture's Food Security Survey module, which is a validated survey tool, used to measure and monitor household food insecurity in many high-income countries, including the UK. These questions capture moderate and severe experiences of food insecurity. This enables us to benchmark, or compare, against nationally collected data.

The Food Insecurity Tracking Survey is repeated every few months. The most recent $\underline{results}$ from 21 – 23 September 2022 (11th in the series) have been used to benchmark the results from the Southampton Cost of Living Survey against a national average below.

In the last month, have you had smaller meals than usual, or skipped meals because you couldn't afford to get access to food? Southampton Food **Foundation** survey Had smaller Had smaller meals / meals / skipped meals skipped meals 39% 18% Southampton survey levels of having smaller meals / skipping meals is 22 percentage points higher than national average.







Local comparisons



Portsmouth City Council Cost of Living survey results (November 2022)

It is important to note that whilst some questions asked in both surveys are broadly comparable, there may be methodological differences between them. The Southampton survey was self selecting and specifically about the Cost of Living. In addition, the wording of questions differed slightly between surveys.

Compared to Portsmouth, a similar amount of residents selected that their Cost of Living has increased.

The top ways in which Costs of Living have increased in Portsmouth are similar to Southampton, with the only notable difference surrounding rent or mortgage increase costs, with Southampton results presenting slightly higher.

The top things that people are doing as a result of Cost of Living increases remain in a similar order when comparing Portsmouth to Southampton results. Despite this, notably more Southampton residents appear to be carrying out these activities, including 87% of Southampton residents selecting that they are using less fuel such as gas or electric in the home, compared to 56% of Portsmouth residents.

Full results: Wave Four - November 2022 - Your City, Your Say survey research (portsmouth.gov.uk)

Sources



Sources referenced throughout the report:

- Office for National Statistics Opinions and Lifestyles survey [11 22 January 2023]
 - Public opinions and social trends, Great Britain: household finances Office for National Statistics
 - Public opinions and social trends, Great Britain: personal well-being and loneliness Office for National Statistics
- Food Foundation survey [21 23 September 2022]
 - Food Insecurity Tracking | Food Foundation
- Cost of Living forecasts
 - Cost of living (southampton.gov.uk)
- Census 2021
 - Census 2021 (southampton.gov.uk)
- Portsmouth City Council Survey
 - Wave Four November 2022 Your City, Your Say survey research (portsmouth.gov.uk)