

Southampton Strategic Assessment (JSNA)

Southampton City Survey 2024

Last updated March 2026



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1. Southampton City Survey

The Southampton City Survey has run on average every 2 years since 2014 and collects resident views on a range of topics. It provides a good opportunity to understand what it is like to live, work, study or visit Southampton and what residents would like to see in the future.

Previous surveys have been conducted in 2014, 2016, 2018 and 2020, providing a rich longitudinal dataset. Each year a set of common Local Government Association (LGA) questions are included, which allows Southampton to be benchmarked against the national average and for trends to be tracked over time, as well as questions relating to emerging priority areas. The latest survey ran between November 2024 and January 2025 and included questions on:

- Opinions on local area, the council and other public services
- Education and skills
- Employment & household finances
- Housing
- Transport and travel
- The environment & climate change
- General health & wellbeing
- Culture & tourism

The results from the 2024 Southampton City Survey and previous reports are available in the resources section below.

2. Resources

2.1 Southampton City Survey 2024

The City Survey ran for 7 weeks from 11 November 2024 to 5 January 2025 and received a total of 3,924 responses. The 2024 survey was an online survey with the option of filling in a paper copy. The survey included 84 questions covering a range of topics including questions from the LGA.

- [Southampton City Survey 2024](#)

2.2 Southampton City Survey 2020

The latest survey ran from October to December 2020. Each year a set of common Local Government Association (LGA) questions are included, which allows Southampton to be benchmarked against the national average and for trends to be tracked over time, as well as questions relating to emerging priority areas.

- [Southampton City Survey 2020](#)

2.3 Southampton City Survey 2018

This report represents the findings of the Southampton City Survey telephone resident survey, between July and September 2018.

- [Southampton City Survey 2018](#)

2.4 Southampton City Survey 2016

This report represents the findings of the Southampton City Resident Survey which was conducted between 25 March and 18 April 2016.

- [Southampton City survey 2016](#)